

HALTON RESOURCE

GUIDE FOR

THOSE WITH

SPECIAL NEEDS

Fifth Edition (2008)

A Resource Guide to Assistance

Special Needs Resources

Sponsored by Halton Developmental Services Planning Committee:

Bob Rumbell Centre for the Deaf

Christian Horizons

Community Living Burlington

Community Living North Halton

Community Living Oakville

Halton Region - Children Services

Halton Support Services

Kerry's Place

Agencies are listed in alphabetical order. For further information on other services offered by Halton Region, its partners or other organizations and businesses, visit the Our Kids Network Information Database website at:

www.ourkidsnetwork.ca/csi/index.shtml

or contact

Halton Region at (905) 825-6000, 1-866-4HALTON (toll free)

or

Halton Support Services at (905) 849-8000

www.haltonsupportservices.ca

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Action Physiotherapy Clinic and Home Care

Mailing Address:

2- 332 Main St. N.
Brampton ON L6V 1P8

Telephone:

(905) 457-7475
(905) 457-7279 (Fax)

www.actionphysiotherapy.com (Website)

actionphysio@bellnet.ca (E-mail)

- Physiotherapist owned and operated service treating infants to adults with neurological, orthopedic and cardio respiratory conditions in the Brampton clinic and in homes throughout Peel and Halton Regions

Areas Served: Halton/Peel

Accessible: Wheel chair accessible

Fees: Call for information

ActiVan Special Transit Service

Mailing Address:

Town of Halton Hills
1 Halton Hills Dr.
Georgetown ON L7G 5G2

Telephone:

(905) 873-2602 ext. 2617
(905) 873-2347 (Fax)

- Provides public transportation within the municipality for any person with physical, medical or cognitive disability, especially those in wheelchairs, and for seniors 65 or older. All passengers must be registered

Areas Served: Halton Hills

Accessible: Wheel chair accessible

Fees: Yes

Acton Parent Resource Centre

Mailing Address:

Ontario Early Years Acton Satellite
85 Wallace St.
Acton ON L7J 2G1

Telephone:

(519) 853-2574

jvail@links2care.ca (E-mail)

- Offers support, networking and resources to families and caregivers with children under age 6, including drop-in programs, parent workshops, resource library and toy lending library

Areas Served: Acton and surrounding areas

Accessible: Wheel chair accessible

Fees: Yes (annual membership)

Acton Seniors Recreation Centre

Mailing Address:

415 Queen St. East
Acton ON L7J 2N2

Telephone:

(519) 853-5951
(519) 853-5952 (Fax)

www.haltonhills.ca/recandparks/seniorsActon.php (Website)

wendyk@haltonhills.ca (E-mail)

- Offers fun and friendship, as well as recreational programs and activities for people over 55 (special consideration for couples under 55) including line dancing, shuffle board, t'ai chi, carpet bowling, euchre, cribbage, chess, scrabble, bazaars, trips, guest speakers, crafts, concerts, fashion shows, darts, bingo and many more. Membership includes access to facility and programs, as well as reduced member

rates on all programs, trips and special events, regular newsletter and voting privileges

Areas Served: Acton
Accessible: Wheel chair accessible
Fees: Yes (membership)

ADAPT Halton Alcohol, Drug and Gambling Assessment, Prevention and Treatment

Mailing Address:
(Head Office)
214 - 777 Guelph Line
Office Galleria Burlington Mall
Burlington ON L7R 3N2

Telephone:
(905) 639-6537
(905) 639-6880 (Fax)

www.haltonadapt.org (Website)
adapt@haltonadapt.org (E-mail)

- Provides confidential support and counselling for individuals, families and youth affected by alcohol, drug abuse and gambling. Programs include assessment, counselling, group and educational services with respect to alcohol, drug and gambling issues. Offices located in Burlington (Head Office), Oakville, Milton, Georgetown and Acton

Areas Served: Halton
Accessible: Wheel chair accessible
Fees: No

Al-Anon-Alateen

Mailing Address:
GMT Al-Alateen Information

Telephone:
(416) 410-3809 Tor/GTA

Centre
Box 54533, 1771 Avenue Rd.
North York ON M5M 4N5

(905 522-1733 (Hamilton)
(905) 328-1677 (St.
Catharines)
1-888-425-2666 (World
Services Office)

www.al-anon.alateen.org/english.html (Website)

wso@al-anon.org (E-mail)

- Helps families and friends of alcoholics recover from effects of living with problem drinking of a relative or friend. Al-Anon-Alateen is a recovery program for young people sponsored by Al-Anon. Al-Alateen members, in group meetings, focus on sharing experiences, hopes, strengths and encouragement and learning effective ways to cope with their problems and challenges. All programs are confidential and based on the Twelve Steps, Twelve Traditions, and Twelve Concepts or Service (welcoming and giving comfort to families of alcoholics and giving understanding and encouragement to the alcoholics)

Areas Served

Halton

Accessible:

Confirm with location of meeting

Fees:

No

Alcoholics Anonymous (AA)

Mailing Address:

202-234 Eglinton Ave. E.
Toronto, ON M4P 1K5

Telephone:

(416) 487-5591 (Toronto,
GTA)
(416) 487-5062 (TTY)

www.alcoholics-anonymous.org (Worldwide website)

www.aatoronto.org (Local website)

admin@aatoronto.org (E-mail)

- Fellowship of men and women who share their experience, strength and hope with each other that may solve their common problem and help others to recover from alcoholism. Primary purpose is to remain sober and help others to achieve sobriety. AA is not allied with any sect, denomination, politics, organizations or institution and does not endorse nor oppose any causes

Areas Served: Ontario
Accessible: Partially accessible depending on location of meeting
Fees: No (self supporting through voluntary contributions)

Allergy Asthma Information Association (AAIA)

Mailing Address :	Telephone:
(Head Office)	1-800-611-7011 (Toll Free)
1-111 Zenway Blvd.	(905) 265-3322
Vaughan ON L4H 3H9	(905) 850-2070 (Fax)

www.aaia.ca (Website)
admin@aaia.ca (E-mail)

- Mission is to develop societal awareness of the seriousness of allergic disease, including asthma, and to enable allergic individuals, their families and caregivers; to increase control over allergy symptoms by providing leadership in information education advocacy, in partnership with health care professionals, businesses, industries and government. AAIA creates safer environments and improves quality of life for Canadians affected by allergy, asthma, and anaphylaxis by empowering individuals and providing education, leadership, and a national voice and by awareness, avoidance and action

Areas Served: Canada
Accessible: Yes
Fees: Yes (membership)

Alternatives for Youth

Mailing Address:
110-100 Main St. E.
Hamilton ON L8N 3W4
www.ay.on.ca (Website)

Telephone:
(905) 527-4469
(905) 527-8291 (Fax)

- Provides confidential outpatient counselling for youth, aged 13-25 years, and families experiencing difficulties related to use of alcohol, tobacco and other drugs by themselves, family members or friends, through group programs, consultation services and community health education

Areas Served: Burlington/Hamilton-Wentworth
Accessible: Fully accessible
Fees: No

Anaphylaxis Canada

Mailing Address:
800-2005 Sheppard Ave. E.
Toronto ON M2J 5B4

Telephone:
(416) 785-5666
(416) 785-0458 (Fax)

www.anaphylaxis.org (Website)
info@anaphylaxis.org (E-mail)

- Non-profitable organization providing information and support to people with anaphylaxis, helping them lead safe, normal lives. Provide consultation and help develop policies

to keep people with anaphylaxis safe by providing awareness and education

Areas Served: Canada
Accessible: Yes
Fees: Yes (membership)

ARCH

Mailing Address:	Telephone:
110 - 425 Bloor St. E.	(416) 482-8255
Toronto ON M4W 3R5	1-866-482-2724 (Toll Free)
	(416) 482-1254 (TTY)
	1-866-482-2728 (TTY Toll Free)
	(416) 482-2981 (Fax)
	1-866-881-2723 (Fax Toll Free)

www.archdisabilitylaw.ca (Website)
archlib@lao.on.ca (E-mail)

- Legal resource centre for people with disabilities, a specialty legal aid clinic dedicated to defending and advancing equality-rights of persons with disabilities

Areas Served: Ontario
Accessible: Yes
Fees: No

Associate and Family Home Program

Mailing Address	Telephone
c/o Community Living Burlington	(905) 336-2225
3057 Mainway	(905) 335-9919
Burlington ON L7M 1A1	

www.clburlington.ca (website)

The Associate/ Family Home Program is a community living alternative where children and adults with a developmental disability live on a full-time basis with families and participate in all aspects of family life. Community Living Burlington is looking for caring families or individuals who are committed and interested in sharing their home and providing support to a child or adult who has a developmental disability. Interested families or individuals must be able to provide a safe, supportive environment while fostering community connections and providing opportunities for growth and independence. **Remuneration and support is provided to the providers.** For details call or email Robyn Suzuki 905-336-2225 ext. 249. or email associatefamilyhome@clburlington.ca

Areas Served: Halton
Accessible: Varies on location
Fees: Yes

Association for Bright Children of Ontario (ABC)

Mailing Address:
(Halton Head Office)
6023 Guelph Line, R.R.#2
Milton ON L7M 2Z7

Telephone:
(905) 332-5252

www.abcontario.ca (Website)
abcinfo@abcontario.ca (E-mail)
abchiltoninfo@yahoo.ca (Halton E-mail)

- All-volunteer, provincially incorporated support and advocacy group dedicated to providing information and support to parents of bright and gifted children/adolescents through

newsletters, networking, annual conference and local workshops

Area Served: Ontario
Accessible: Confirm with location
Fees: Yes (membership)

Association for the Neurologically Disabled of Canada (A.N.D.)

Mailing Address: 59 Clement Rd.
Etobicoke ON M9R 1Y5

Telephone: (416) 244-1992
1-800-561-1497 (Toll Free)
(416) 244-4099 (Fax)

www.AND.ca (Website)
info@AND.ca (E-mail)

- Provides home functional neurological rehabilitation programs for disability resulting from acquired brain injury, brain injury at birth, cerebral palsy, autism, attention deficit disorder, stroke, developmental handicaps and learning disabilities, as well as children with Down Syndrome. A.N.D. provides home-centered rehabilitation programs to reduce or eliminate neurologically caused deficiencies. Workshops, networking, sharing of resources, as well as evenings with professional speakers are available

Areas Served: Canada
Accessible: Yes
Fees: Introductory evenings free, however membership fees involved

Association of Parents Support Groups in Ontario Incorporated (APSGO)

Mailing Address:

APSGO
Box 27581
Toronto ON M6A 3B8

Telephone:

(416) 223-7444
1-800-488-5666 (Toll Free
Information Line)

www.apsgo.ca (Website)

mail@apsgo.ca (E-mail)

- Organization of parents for parents of disruptive youth providing weekly meetings, workshops and other resources to assist parents in acquiring skills to help themselves and their children. Trained, volunteer-run support group offering hope, encouragement and parenting strategies

Areas Served: Burlington/Milton/Oakville/Toronto/GTA
Accessible: Confirm with location of meeting
Fees: Self-supporting through voluntary donations

Autism Ontario

Mailing Address:

(Halton Chapter)
560 Guelph Line
Burlington ON L7R 3M4

Telephone:

(905) 631-1233

www.asohalton.org (Halton website)

www.autismontario.com (Autism Ontario website)

asohalton@sympatico.ca (E-mail)

- Autism Ontario, under the leadership of committed and skilled volunteers, provides, organizes and supports parent

to parent contact, provides official SEAC representation for Autism Spectrum Disorder (ASD) in boards of education, camps, and public awareness forums. Autism Ontario aims to ensure each individual with ASD is provided the means to achieve quality of life as a respected member of society. Major programs include: *Together for Autism* (a province-wide campaign to raise public awareness about ASD and to raise funds to support research in the autism field), *Realize Community Potential* Program (new program designed to directly support families, parents and children with ASD through greater access to ASD experts in their respected communities and to provide support-based community learning) and *ABACUS* (specific to Applied Behaviour Analysis (ABA) listing all ABA providers in Ontario and allowing families looking to set up their own ABA program to use this resource and locate and connect directly with providers). Halton Chapter activities include workshops (social skills program, reading comprehension, parent support groups, SIBSHOPS programs and many more) family swim dates, resource centre and online library, summer camps and activities, chapter leadership council meetings, Aspergers Friends Network, chapter soccer and baseball league, Halton/HART workshops, outdoor adventure clubs and chapter newsletters

Areas Served: Halton (Ontario)
Accessible: Yes (steep grade)
Fees: Yes (membership)

Bennett Health Care Centre

Mailing Address: 1 Princess Anne Dr.
Georgetown ON L7G 2B8

Telephone: (905) 873-0115
(905) 873-1403 (Fax)

www.bennetthealthcarecentre.ca (Website)

info@bennetthealthcarecentre.ca (E-mail)

- 66 bed, long term care facility offering homelike setting featuring pets, plants and wide array of recreational activities. Facility lies in safe residential area minutes from downtown Georgetown. Independently operated, the Bennett Centre is located adjacent to the Georgetown Hospital, having immediate access to emergency care

Areas Served: North Halton
Accessible: Yes
Fees: Yes (monthly rent)

Bereaved Families of Ontario

Mailing Address: 204-6700 Century Ave. Mississauga ON L5N 2V8	Telephone: (905) 813-4337 (905) 813-4339 (Fax) 1-800-236-6364 (Toll Free within Ontario)
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www.bereavedfamilies.ca (Halton/Peel website)

www.bereavedfamilies.net (Ontario website)

bfo.haltonpeel@bereavedfamilies.ca (Halton/Peel e-mail)

- Helps the bereaved learn to live with grief through compassion, understanding, diversity, relationship, respect and mutual support. Groups include: Bereaved Parents Support Groups, Children's Grief Support Groups, Adolescent Support Groups, Young Adults Groups, Spousal Loss Groups, Grief Support in the Workplace, One-on-One Initial Support, Volunteer Training, Share & Support Nights, Loving choice and Community Education

Areas Served: Halton /Peel (Ontario)
Accessible: Yes
Fees: No

Blind of Ontario Organized with Self-Help Tactics (BOOST)

Mailing Address:
(Head Office)
29 Eastwood Dr.
Welland, ON L3C 6W3

Telephone:
(905) 732-9746

boost@iaw.com (E-mail)

- Actively works to improve quality of lifestyle for disabled persons through networking and social networks. Offers information and referral, advocacy, peer counselling, employment research, public education and newsletter, 'The Third Eye' in Braille, tape, print or computer disc. BOOST is a lobby and self-help group for persons who are blind, vision impaired or who have other disabilities

Areas Served: Ontario
Accessible: Yes
Fees: Yes (membership)

Bloorview Kids Rehab

Mailing Address:
150 Kilgour Rd.
Toronto ON M4G 1R8

Telephone:
(416) 425-6220
1-800-363-2440 (Toll Free)
(416) 425-6591 (Fax)

www.bloorview.ca (Website)
info@bloorview.ca (E-mail)

- Provides rehabilitation services to children and young adults with physical disabilities, irrespective of their intellectual capacity. Programs include recreation and leisure, communication and writing aids, school related

programs, child development programs, rehab and complex continuing care, respite care, as well as community programs. Services include prosthetics and myoelectrics, orthotics, dental services and services for adults

Areas Served: Ontario
Accessible: Yes
Fees: Public hospital designation

Bob Rumball Association & Centre for the Deaf

Mailing Address: 7801 No. 5 Sideroad
Milton ON

Telephone: (905)878-4932
(905)875-4368 (TTY)
(905)878-4934 (Fax)

www.bobrumball.org (Website)
info@bobrumball.org (E-mail)

- Aims to meet the social, recreational, education and residential needs of the deaf. Major services include children and adult group homes, interpreting services and developmental services

Areas Served: Ontario
Accessible: Yes
Fees: Contact office for further information

Brain Injury Association of Peel and Halton (BIAPH)

Mailing Address: 240-2155 Leanne Blvd.
Mississauga ON L5K 2K8

Telephone: (905)823-2221
(905)823-9960 (Fax)

www.biaph.com (Website)

biaph@biaph.com (E-mail)

- Volunteer-based association offering support for brain injured individuals, their friends, families and caregivers. Offers educational and supportive meetings, as well as aims to provide programs in future to meet social and recreational needs of individuals with a brain injury

Areas Served: Halton/Peel

Accessible: Yes

Fees: No

The Brant Centre

Mailing Address:

1182 North Shore Blvd.
Burlington ON L7S 1C5

Telephone:

(905) 639-2848

www.chartwellreit.ca/home_locations/the_brantcentre.htm

(Website)

brantcentreltc@chartwellreit.ca (E-mail)

- Long-term care facility offering accommodations for up to 175 residents. Major services include deluxe suites for couples, secure neighbourhood and outdoor courtyard with gardens specially designed for those with cognitive impairment, cats and birds that live in the residence, celebration room, Cappuccino Café, unique and varied recreational programs, YMCA on-site childcare centre, hairdressing and barber salon, dentist/denturist, optometrist/audiologist, foot care clinic, telephone, newspaper delivery and cable television

Areas Served: Halton

Accessible: Yes

Fees: Yes

Brantwood Lifecare Centre

Mailing Address:

802 Hager Ave.
Burlington ON L7S 1X2

Telephone:

(905) 637-3481
(905) 637-7514 (Fax)

www.ourhomeyourhomecanada.ca/ltc_Brantwood.html (Website)
eyi_brantwood_lc@extendicare.com (E-mail)

- 137 bed retirement and nursing home facility offering nursing care, home care services and recreational services. Respite care beds are available

Areas Served:

Halton

Accessible:

Yes

Fees:

According to level of individual income; subsidy available for nursing home and ward accommodation only

Burlington Bereavement Resource Council

Mailing Address:

471 Pearl St.
Burlington ON L7R 4M4

Telephone:

(905) 333-3855

- Purpose is to promote a healthy response to bereavement through self help programs, education and information dissemination. Major services include self-help through groups and individual peer counsellors, workshops, seminars, presentations and speakers, as well as information resources for bereaved and professionals

Areas Served:

Burlington/Hamilton-Wentworth

Accessible:

Yes

Fees: No

Burlington Committee for the Physically Challenged

Mailing Address:

City Of Burlington
426 Brant St., P.O. Box 5013
Burlington ON L7R 3Z6

Telephone:

(905) 335-7600 ext. 7492

- Acts in advisory capacity to City Council regarding issues related to physically challenged

Areas Served: Burlington

Accessible: Yes

Fees: N/A

Burlington Counselling and Family Services

Mailing Address:

200-460 Brant St.
Burlington ON L7R 4B6

Telephone:

(905) 637-5256
(905) 637-8221 (Fax)

www.burlingtoncounselling.com (Website)

info@burlingtoncounselling.com (E-mail)

- Offers counselling to individuals, couples and families. Major goal is to enhance family life and personal functioning by assisting people to cope with life's stresses. Some topics include family conflict, family breakdown, depression, grief and loss, family violence or sexual abuse, marital counselling, senior counselling, separation counselling, remarriage and step parenting counselling, custody and access assessments, supervised access programs, counselling for incest survivors, employee assistance programs, family violence programs, family life education courses and gay, lesbian and HIV/AIDS counselling are offered through this service

Areas Served: Halton
Accessible: Yes
Fees: Sliding scale based on income and family size; subsidy available for those who qualify

Canada Human Resources Development (Income Security Program – Canada Pension Plan Disability Benefits)

Mailing Address: P.O. Box 5100, Postal Station 'D'
Scarborough ON M1R 5C8
www.hrsdc.gc.ca (Website)

Telephone: 1-800-277-9914
1-800-255-4786 (TTY)

- Canada Pension Plan (CPP) provides for payment of Disability Pensions to eligible CPP contributors and their dependant children. Disability must be physical or mental impairment both severe and prolonged and must seriously affect contributor's ability to earn and be likely to do so for more than a temporary period

Areas Served: Canada
Accessible: Yes
Fees: N/A

Canada Mortgage & Housing Corporation (Toronto Office) (CMHC)

Mailing Address: CMHC Business Centre
300-100 Sheppard Ave. E.
Toronto ON M2N 6Z1

Telephone: (416) 221-2642
(416) 218-3310 (Fax)
1-800-309-3388 (TTY)

www.cmhc-schl.gc.ca (Website)

- Canada's national housing agency and aims to enhance quality, affordability and choice of housing in Canada. Corporation works to enhance Canada's housing finance options, assist Canadians who cannot afford housing in the private market, improve building standards and housing construction, and provide policymakers with the information and analysis they need to sustain a vibrant housing market in Canada

Areas Served: Canada
Accessible: Yes
Fees: Refer to local office for appropriate fees

Canada Mortgage & Housing Corporation (Residential Rehabilitation Assistance Program)

Mailing Address:	Telephone:
CMHC Business Centre	(416) 221-2642
300-100 Sheppard Ave. E.	(416) 218-3310 (Fax)
Toronto ON M2N 6Z1	1-800-309-3388 (TTY)

www.cmhc-schl.gc.ca (Website)

- Residential Rehabilitation Assistance Program (RRAP) for Persons with Disabilities offers financial assistance to homeowners and landlords to undertake accessibility work to modify dwellings occupied, or intended for occupancy, by low-income persons with disabilities

Areas Served: Canada
Accessible: Yes
Fees: Refer to local office for appropriate fees

Canada Revenue Agency (CRA)

Mailing Address:
(Toronto West Tax Office)
5800 Hurontario St.
Mississauga ON L5R 4B4

Telephone:
1-800-267-6999 (Toll Free)

www.cra-arc.gc.ca (Website)

- Offers disability tax credit through application from birth, or whenever disability occurs, on behalf of dependant considered to have permanent mental or physical impairment that markedly restricts them in activities of daily life. Medical expenses can also be claimed through this tax credit. Child Tax benefits also available. Call or visit the website for a tax office near you

Areas Served: Toronto West (Canada)
Accessible: Yes
Fees: No

Canadian Association of the Deaf (CAD)

Mailing Address:
203-251 Bank St.
Ottawa ON K2P 1X3

Telephone:
(613) 565-2882
(613) 565-1207 (Fax)
(613) 565-8882 (TTY)

www.cad.ca (Website)
info@cad.ca (E-mail)

- CAD aims to bring together deaf people, educating the public concerning needs and problems of deaf people, works with authorities and government bodies and acts in advisory capacity and assists affiliated organizations to

obtain rights and privileges for deaf people. CAD offers a resource centre and library at the Ottawa office

Areas Served: Canada
Accessible: Yes
Fees: Yes (membership)

Canadian Association for Tay-Sachs and Allied Diseases Incorporated (CATSAD)

Mailing Address:

P.O. Box 80043
Appleby Postal Outlet
Burlington ON L7L 6B1

Telephone:

1-888-784-0774 (Toll Free)

www.catsad.ca (Website)

info@catsad.ca (E-mail)

- Dedicated to support of families of children with Tay-Sachs and allied diseases. Major services include information and support services to individuals and families affected by these diseases and to the public at large through education and awareness, as well as peer and support groups. Contact for information on local support groups

Areas Served: GTA (Canada)
Accessible: N/A
Fees: No

Canadian Celiac Association (CCA)

Mailing Address:

204-5170 Dixie Rd.
Mississauga ON L4W 1E3

Telephone:

(905) 507-6208
(905) 507-4673 (Fax)

www.celiac.ca (Website)

info@celiac.ca (E-mail)

- CCA aims to increase awareness of the disease among health care professionals and the public by providing reliable and up-to-date information about the disease and the gluten-free diet through newsletters, availability of gluten-free products, relevant literature, consulting with government and the food and drug industries about gluten-free foods and other interests of the association, encouraging mutually supportive network among members and encouraging research into celiac disease

Areas Served: Canada
Accessible: Yes
Fees: Yes (membership)

Canadian Hard of Hearing Association (CHHA)

Mailing Address:
205-2435 Holly Lane
Ottawa ON K1V 7P2

Telephone:
(613) 526-1584
1-800-263-8068 (Toll Free)
(613) 526-4718 (Fax)
(613) 526-2692 (TTY)

www.chha.ca (Website)
chhanational@chha.ca (E-mail)

- Non-profit, self-help, bilingual consumer organization run by and for persons who are hard of hearing. Mission is to raise public awareness concerning issues important for persons who are hard of hearing, promote their integration into Canadian society, remove any barriers to their participation and to generally make every community in Canada a better place for persons who are hard of hearing

Areas Served: Canada

Accessible: Yes
Fees: Yes (membership)

Canadian Hearing Society (CHS)

Mailing Address:
(Hamilton Office)
21 Hunter St. E. 2nd Floor
Hamilton ON L8N 1M2

Telephone:
(905) 522-0755
(905) 522-1336 (Fax)
(905) 522-1128 (TTY)

www.chs.ca (Website)

info@chs.ca (E-mail)

- Major services include fully accessible and supportive environment by professionals experienced in meeting needs of deaf, deafened and hard of hearing people. Services include Audiology, CONNECT Counselling, Communication Devices, Educational Support Services, Employment Services, General Support Services, Hearing Aid Program, Hearing Care Counselling Program (55+), Hearing Help Classes, Literacy & Basic Skills, Marketing Communications, Ontario Interpreting Services, Sign Language Services, Speech-Language Pathology, Tinnitus Retraining Therapy Program, and Videoconferencing. CHS is the leading provider of services, products and information that remove barriers to communication, advance hearing health, promote equity for people who are culturally deaf, oral deaf, deafened and hard of hearing

Areas Served: Hamilton-Wentworth, Burlington, Brantford & Niagara

Accessible: Yes

Fees: Yes (contact office for full listing of fees)

Canadian Haemophilia Society

Mailing Address:

(National Office in Toronto)
802-45 Charles St. E.
Toronto ON M4Y 1S2

Telephone:

(416) 924-3446
1-888-838-8846 (Toll
Free)
(416) 972-0307 (Fax)

www.hemophilia.ca (Website)

- Provides peer counselling, support, public awareness, care and treatment, referrals, patient advocacy, information searches, financial assistance for safety equipment, emergency travel assistance, summer camps and educational seminars. Society operates at 3 levels; nationally, provincially and locally

Areas Served: Canada

Accessible: Yes

Fees: No

Canadian Human Rights Commission

Mailing Address:

(Toronto Office)
902 -110 Yonge St.
Toronto ON M5C 1T4

Telephone:

(416) 973-5527
1-800-999-6899 (Toll Free)
(416) 973-6184 (Fax)
1-888-643-3304 (TTY)

www.chrc-ccdp.ca (Website)

- Commission is empowered to receive and investigate complaints of discrimination in matters coming within legislative authority of Parliament of Canada and including federally regulated companies

Areas Served: Canada

Accessible: Yes
Fees: N/A

Canadian Mental Health Association (CMHA)

Mailing Address:
(Halton Head Office)
388 Main St. E.
Milton ON L9T 1P8

Telephone:
(905) 693-4270
(905) 693-9183 (Fax)

www.cmha.ca (Website)
www.cmha-halton.ca (Halton Website)
info@ontario.cmha.ca (Ontario Website)
info.cmha@haltonhealthworks.ca (Halton E-mail)

- Offers people who are experiencing mental health problems the opportunity to live to their fullest potential through social recreation, advocacy, support and education

Areas Served: Halton (Canada)
Accessible: Yes
Fees: No

Canadian National Institute for the Blind (CNIB)

Mailing Address:
(Mississauga Office)
100-1270 Central Parkway W.
Mississauga, ON L5C 4P4

Telephone:
(905) 275-5332
1-888-275-5332 (Toll Free)
(416) 527-9536 (Fax)
(905)524-9536 (TTY)
1-800-563-2642 (CNIB
National Office Toll Free

www.cnib.ca (Website)

info@cnib.ca (E-mail)

- Aims to provide services to people who are blind, visually impaired and deaf blind to enhance their independence and quality of life. Major services include counselling and referrals, orientation and mobility, rehabilitation teaching, vision rehabilitation services, technical aids, library services, employment and career counselling and short term adult groups. Parents' and seniors' support groups also available

Areas Served: Halton/Peel (Canada)
Accessible: Yes
Fees: No

Canadian Paraplegic Association (CPA)

Mailing Address:	Telephone:
(Ontario Head Office)	(416) 422-5644
520 Sutherland Dr.	1-877-422-1112 (Ont. Toll Free)
Toronto ON M4G 3V9	(416) 422-5943 (Ont. Office Fax)
	(613) 723-1033 (CPA National Office)
	(613) 723-1060 (CPA National Office Fax)

www.canparaplegic.org (Website)

info@canparaplegic.org (CPA National Head Office E-mail)

info@cpaont.org (Ontario Office E-mail)

- Mission is to assist persons with spinal cord injuries and other physical disabilities to achieve independence, self reliance and full community participation. Services offered are information counselling and referral services, vocational rehabilitation, sports and leisure activities, volunteer friendly visitors, advocacy and research

Areas Served: Canada
Accessible: Yes
Fees: No

Canadian Prader-Willi Syndrome Organization (CPWSO)

Mailing Address:
303-2788 Bathurst St.
Toronto ON M6B 3A3

Telephone:
(416) 481-8657

www.pwsacanada.com (Website)
opwsa@rogers.com (E-mail)

- Objectives are to promote broader geographic interest in Prader-Willi Syndrome (PWS) and encourage Canadian-based research, to seek increased diagnosis in infancy, to ensure PWS, and not its secondary complications, will receive appropriate and early treatment, to provide national resource centre for dissemination of up-to-date information from international pool of scientific literature about PWS, to liaise with International Prader-Willi Syndrome Organization and with national affiliates around the world who share our goals, to encourage growth of provincial PWS associations across Canada, to stimulate development of community self-help groups and regional services, through provincial / territorial associations, for persons affected by PWS, and to establish a national registry which will help determine true incidence of PWS across Canada.

PWS Network provides information and resources for service providers who work with individuals with PWS and their families. Goal is to support excellent services by sharing information about best practices, educational resources, service systems and research opportunities.

PWS Network website helps you become aware of: definition of PWS; characteristics of PWS; services that assist individuals with PWS; resources, best practices for service providers; training, professional development; agencies providing supports and services to individuals with PWS in Central West Region of Ontario. Site where service providers can share stories and successes i.e.

- What has worked for you and people with WPWS with whom you work?
- Where did you find new ideas and strategies?
- What answers are you seeking for challenges related to PWS?

Contact us with your ideas and stories:

<http://www.pwsnetwork.ca/pws/index.shtml>

Note: PWS Network focuses on social service issues rather than medical research or treatment. These topics are addressed on other specialized PWS websites.

Areas Served:	Ontario (Canada)
Accessible:	No
Fees:	Yes (membership)

Care-A-Van - Oakville Transit

Mailing Address:

Oakville Transit
480 Wyecroft Rd.
P.O. Box 310
Oakville ON L6J 5A6

Telephone:

(905) 815-2020
(905) 338-4166 (Fax)

www.oakvilletransit.com/careAvan.htm (Website)

transit-info@oakville.ca (E-mail)

- Service for physically disabled persons who cannot use regular transit service. Service is offered for passengers not able to board regular transit buses or walk distance of

175 metres (average city block). Van service is also supplemented by agreement with Halton Taxi who offer similar door to door service when vans are at passenger capacity

Areas Served: Oakville (Urban area)
Accessible: Yes
Fees: Yes (fares in accordance to Oakville Transit rates)

Central West Specialized Developmental Services

Mailing Address:
53 Bond St.
Oakville ON L6K 1L8

Telephone:
(905) 844-7864
(905) 844-3545 (Fax)

- Non-profit organization providing specialized residential services, care and support to individuals over 18 years with multiple developmental disabilities, and respite services for children and adults. Elected volunteer board of directors is responsible for governance. Eight houses located on 11.5 acres around central administration and recreation building in downtown Oakville.

Services provided:

- Residents served on-site by specifically trained multidisciplinary team consisting of direct care counsellors and other professionals, including physiotherapist, speech therapist, occupational therapist, psychologist, nutritionist, nurses, physician and psychiatrist
- Ongoing assessment, treatment and management
- On-site opportunities for basic life skill development, workshop activities and some supported employment
- 10 bed activity-based respite program for children and adults with complex needs
- Manages Halton Support Services

- Dual diagnosis service providing consultation, comprehensive assessment, treatment planning, interpretation, on site support and follow up, mentoring and education/training
- Respite: 5 years and up

Areas Served: Dufferin, Halton, Peel, Wellington County
Accessible: Yes
Fees: No

CHASE Children’s Heart Association for Support and Education

Mailing Address:
 Hospital for Sick Children
 555 University Ave.
 Toronto ON M5G 1X8

Telephone:
 (905) 410-2427
 (905) 813-5582 (Fax)

www.angelfire.com/on/chase (Website)
kidheart@angelfire.com (E-mail)

- Provides information on paediatric heart disease and related issues through regular education, support meetings, a place to share common concerns and experiences, maintains parent-to-parent support family network, publishes regular newsletter, holds annual family picnic and other social functions throughout the year for kids, and works with Hospital for Sick Children in Toronto, Ontario Cardiology Division

Areas Served: Ontario
Accessible: Yes
Fees: No

C.H.A.D.D. - Children and Adults with Attention Deficit Disorders

Mailing Address:

CHADD Canada Inc.
P.O. Box 23043
Citadel RPO
St Albert AB T8N 6Z9

www.chaddcanada.org (Website)

chaddcanada@hotmail.com (E-mail)

- Family-based charitable organization formed to better the lives of individuals with Attention Deficit Disorders (ADD) and those who care for them. Through family support, public and professional education and encouragement of scientific research, C.H.A.D.D., works to ensure those with ADD reach their inherent potential

Areas Served: Canada
Accessible: Confirm with chapter location
Fees: Yes (membership)

Children's Wish Foundation of Canada

Mailing Address:
(Ontario Chapter)
404-95 Bayly St.
Ajax ON L1S 7K8

Telephone:
(905) 426-5656
1-800-700-4437 (Toll Free)
(905) 426-4111 (Fax)

www.childrenswish.ca (Website)

- Endeavours to realize wishes of children and youth with high risk, life threatening illnesses

Areas Served: Ontario (Canada)
Accessible: Yes
Fees: No

Christian Horizons

Mailing Address:
(Ontario Corporate Head Office)
2-4278 King St. E.
Kitchener ON N2P 2G5

Telephone:
(519) 650-3241
(519) 650-0206 (Fax)

www.christian-horizons.org (Website)
info@christian-horizons.org (E-mail)

- Non-profit, volunteer based charitable organization aiming to reach out with supports and friendship to persons with exceptional needs. Main goal is to contribute to the exceptional person's quality of life by addressing his/her spiritual, emotional, intellectual, social and physical needs. Some services include supported independent living, supervised community residences, camps programs and vacations and counselling

Areas Served: Ontario (Canada)
Accessible: Yes
Fees: Yes (membership)

City of Burlington - *Parks and Recreation Department - Special Needs Unit*

Mailing Address:
City Of Burlington
426 Brant St. P.O. Box 5013
Burlington ON L7R 3Z6
www.burlington.ca (Website)
city@burlington.ca (E-mail)

Telephone:
(905) 335-7777

- Provides recreation and leisure support to enable persons with disabilities the opportunity to participate in wide variety of activities in sheltered or integrated environment. Support services are offered to assist disabled people in registering in recreation activities offered by the City of Burlington and other community agencies. Some activities include travel crafts, bowling, gym and swim, softball, teen centres, adult activity groups, summer camps, after school programs and leisure Link (provides one-to-one match of disabled person to able-bodied volunteer to enable participation in any recreation program of his/her choice with no user fee)

Areas Served: Burlington
Accessible: Confirm with location of activities
Fees: Yes (some services)

Coalition for Persons with Disabilities

Mailing Address:
 300 -10 Kingsbridge Garden Circle
 Mississauga ON L5R 3K6

Telephone:
 (905) 890-0140 x 24
 (905) 890-1089 (Fax)
 (905) 890-2239 (TTY)

www.disabilityaccess.org (Website)
coalition.pwd@sympatico.ca (E-mail)

- Community based partnership of persons with disabilities, groups, agencies, employers, educators, labour, government representatives and individuals interested in making positive changes for persons with disabilities. Operates Employment ACCESS Program which provides access to employment for persons with disabilities. Coalition shares information, identifies needs and advocates on issues such as accessibility, employment, education, transportation, housing and recreation

Areas Served: Ontario
Accessible: Yes
Fees: Yes (membership)

COAST (Crisis Outreach and Support Team)

Mailing Address:

P.O. Box 52040
Oakville ON L6J 7N5

Telephone:

1-877-825-9011
(905) 825-9196

- COAST provides telephone support and mobile intervention to persons who are in crisis and have a mental health concern. Mental health professionals and specially trained, plain-clothed police officers assess and assist individuals. COAST supports people to remain safely in their own environment and connect with ongoing care.
- The Canadian Mental Health Association-Halton and COAST work in partnership with Halton Regional Police Service

Areas Served: Halton Region

Fees: No

Cocaine Anonymous (CA)

Mailing Address:

100-2 Bloor St. W., Box 290
Toronto ON M4W 3E2

Telephone:

(416) 927-7858
1-866-622-4636 (referral
service only)

www.ca-on.org (Website)

- Fellowship of men and women who require help with solving their common problem of cocaine addiction using

the Twelve step recovery program and through peer support

Areas Served: Toronto
Accessible: Please confirm with chapter location
Fees: No

Community Care Access Centre (CCAC)

Mailing Address:

Telephone:

Mississauga/Halton Office
140 - 2655 N. Sheridan Way
Mississauga ON L5K 2P8
Burlington Office
440 Elizabeth Street, 4th Floor
Burlington ON L7R 2M1

(905) 855-9090
1-877-336-9090
(905) 855-8989
(905) 639-5228
1-800-810-0000 (Toll Free)

www.ccac-ont.ca (Website)

- Coordinates home care and personal support services for Halton residents, offers information and referral to community services and provides information and placement into long term care facilities. Some services include visiting nurses, physiotherapy, occupational therapy, speech therapy, social work and nutrition. CCAC also provides personal care, housekeeping services, medical supplies, hospital sick room equipment as well as assistance in making arrangements for other community services

Areas Served: Halton
Accessible: Yes
Fees: No

Community Living Burlington (CLB)

Mailing Address:

3057 Mainway Dr.
Burlington ON L7M 1A1

Telephone:

(905) 336-2225
(905) 335-9919 (Fax)

www.clburlington.ca (Website)

- CLB aims to ensure all individuals with an intellectual handicap enjoy a meaningful life within their community. Services include residential settings in which children and adults with an intellectual disability are cared for, supported and supervised in homes throughout the community
- Programs Offered by CLB:
ARC Industries - sheltered workshop providing light industrial work in supportive environment where individuals are encouraged to develop skills, achieve their full potential while meeting needs of the customer. For more information about ARC Industries, contact Deb Noonan at:
noonan_deb@clburlington.ca

Associate & Family Home Program – provides alternative living arrangements for children and adults with a developmental disability. The individual, supported for a variety of reasons, cannot or chooses not to live with their natural family and becomes integral part of family within their community, while preserving a relationship with their natural family. For more information about this program, contact Robyn Suzukit
associatefamilyhome@clburlington.ca

Employment Services – various employment opportunities are offered to people with a developmental disability. CLB services:

- Employment Planning

- Work Samples
- Job Placement
- Transit Training (re-routing support)
- Job Coaching
- Job Retention

Employment Services are also working with ODSP Employment Supports Program to assist people with developmental disability to obtain and maintain competitive employment. For more information about Employment Services, contact Karen Lade: lade_karen@clburlington.ca

Life Skills Program – offers participants opportunity to get involved in variety of activities designed to enhance daily living skills with support of staff. Activities include both those that occur within Program area (communication development, social and recreational development, craft classes, music therapy, baking classes, etc.) as well as within the community (swimming, bowling, library, local parks, etc.). For more information about Life Skills Program contact Renee Myers at: r_myers@sympatico.ca

Residential – any identified vacancy is offered through Halton Centralized Intake which is through Halton Support Services at 905-849-8000. CLB also provides as needed support to number of people who live independently in the community

Respite Program – safe and caring environment for individuals who have a developmental disability from age 7 and up. Program is offered after school (2:30 p.m. - 8:00 p.m.) and Saturdays 9:00 a.m. - 5:00 p.m. Fee for service in this program. For more information about accessing the Respite Program contact Nicole Jacobsen at: respite@clburlington.ca

Transitional Day Program – satellite program that provides support to young adults who have graduated from high school to develop daily living and social skills while participating in

wide variety of recreation and leisure activities within the community. Fee for service in this program. For more information about accessing this program, contact: Sheila Gifford at: sheilagifford@hotmail.com

Areas Served: Burlington
Accessible: Yes
Fees: Yes (confirm with CLB for further details)

Community Living North Halton (CLNH)

Mailing Address: 725 Main St. E.
Milton ON L9T 3Z3

Telephone:
(905) 878-2337
(905) 878-5413 (Fax)

www.clnh.on.ca (Website)
hadams@clnh.on.ca (E-mail)

- CLNH aims to ensure people with developmental handicaps live in state of dignity and have opportunity to share and participate in all aspects of community living. Provide supportive services to enable individuals to live as independently as possible within the community, as well as opportunities for residential community living. Recreational services and opportunities, as well as day programs for adults and children with developmental handicaps, are available. CLNH also offers employment and training for employment, as well as developmental programs for apprehension of life skills

Areas Served: North Halton (Milton, Acton, Georgetown)
Accessible: Yes
Fees: Yes (confirm with CLNH for further details)

Community Living Oakville (CLO)

Mailing Address:

301 Wyecroft Rd.
Oakville ON L6K 2H2

Telephone:

(905) 844-0416

www.oakcl.org (Website)

- Charitable organization providing variety of supports to people with an intellectual disability. Celebrated 50th anniversary in 2005

What Do We Do

- **Residential Services** - Provide homes for 50 adults living in 10 homes throughout the Oakville community. In January 2004 we opened our first adolescent home supporting four children aged 13 -17. In August 2006 our second adolescent home opened. Homes all owned by Community Living Oakville and staffed to meet needs of people who live there. Admission to homes is completed by regional process. When vacancies occur they are deemed to go to person most in need in region of Halton who can be supported within the resources available at the home with the vacancy
- **Supported Independent Living** - Support over 60 adults living in their homes. Staff provide support in a variety of areas that will enhance a person's ability to live in the community. Staff support varies depending on needs of each individual. Support can range from a few hours each week to 20 hours per day. For more information about accessing support in this area contact Cindy Puklicz at: cindy@oakcl.org or 905 844-0146 ext 245

- **Day Programs** - Offer variety of day support to over 200 adults, ranging from skill development with goal of obtaining competitive employment, to leisure activities that will fill a person's day with enjoyable meaningful events. Another component of day programs is supported employment, which offers individuals opportunity to experience real work situations. Many will lead to real work for real wages for many adults who have an intellectual disability
- **After School Respite Program:** Safe and caring environment for individuals who have developmental disability from age 7 and up. Program offered after school (2:30 p.m. - 8:00 p.m.). Fee for service in this program. For more information about accessing the Respite Program contact Mary White at: mary@oakcl.org or 905 844-0146 ext 210

Community Based Programs

- **STEPP Program (Skill Training to Ensure Personal Progress)** Established in 2006 when 8 families" pooled" their Passports Funding and had it Agency directed to Community Living Oakville. Developed day program operating 3 days a week to meet needs of families and individuals. Program offers job readiness skills, computer work and life skill development. As more individuals graduate from secondary schools with no day programs available, this form of programming will increase
- **Passages Services** - Passages Coordinator works with transitional youth from age 16. Purpose of program is to do future planning with families and individuals once they graduate high school. Future planning could be in form of volunteer work, employment or day programs. Coordinator works closely with local high schools in identifying youth who will require this service

- **Supported Employment** - Program assists individuals with skills to work within Oakville Community. Job Coaches assist individuals with resumes, interviewing skills and will assist employers in job training
- **ODSP** - As programs become full the Ministry has offered incentives to individuals to purchase services from community agencies. Community Living Oakville is one of the agencies from which individuals can purchase employment supports. Program allows individuals to job train with an employer for several weeks to ensure this would be their employment of choice. Program has luxury of 33 month job retention allowing Job Coach to be accessible to both employer and individuals, ensuring employment placement is successful. For further information contact Darlene McLean at darlene@oakcl.org or 416-460-9629

Areas Served: Oakville (but will support others within Halton Region)
Accessible: Yes
Fees: Yes (confirm with CLO for further details)

Community Living Ontario (CLO)

Mailing Address: 403-240 Duncan Mill Rd.
 Toronto ON M3B 3S6

Telephone: (416) 447-4348
 (416) 447-8974 (Fax)

www.communitylivingontario.ca (Website)
nadyne@communityliving.ca (E-mail)

- Supports and advocates on behalf of people identified as having intellectual or developmental disability. CLO provides resources and information, training and

consultation on family support, education, employment, rights, participation, advocacy and self planning

Areas Served: Ontario
Accessible: Yes
Fees: Yes (membership through local affiliations)

Connections Halton

Mailing Address: 53 Bond St.
Oakville, ON L6K 1L8

Telephone: (905) 339-3700
(905) 339-3707 (Fax)

- Major responsibilities include facilitation of services for children when family or agency identifies services have been exhausted or are not available

Areas Served: Halton
Accessible: Yes
Fees: No

Crohns and Colitis Foundation of Canada

Mailing Address: (Regional and National Head Office)
600-60 St. Clair Ave. E.
Toronto ON M4T 1N5

Telephone: (416) 920-5035
1-800-387-1479 (Toll Free)
(416) 929-0364 (Fax)

www.ccfc.ca (Website)
ccfc@ccfc.ca (E-mail)

- National, non-profit, voluntary, medical research foundation dedicated to raising funds to find cure for Chron's disease and ulcerative colitis. Foundation also provides information on IBD to patients, their families, health professionals and

general public through educational brochures, its national member publication, 'The Journal' and local educational events

Areas Served: Ontario
Accessible: Yes
Fees: Yes (membership)

Darling Home for Kids

Mailing Address: 5657 - 15th Side Road
Milton ON L9T 2X7

Telephone: (905) 878-7673
1-877-406-7673 (Toll Free)
(905) 878-9886 (Fax)

www.darlinghomeforkids.ca (Website)
info@darlinghomeforkids.ca (Email)

- The Darling Home for Kids, previously known as Rose Cherry's Home for Kids, provides paediatric hospice care and respite services to families in communities in Ontario who have children with life-limiting or life-threatening illnesses requiring complex and/or technologically dependent care.

Areas Served: Ontario
Accessible: Yes
Fees: Children in Palliative Care Program – no
Out of Home Respite Care - yes

Developmental Early Identification and Prevention Program (DEIPP)

Mailing Address: Halton Regional Centre

Telephone: (905) 825-6000 x 2531

1151 Bronte Rd.
Oakville ON L6M 3L1

- Offers professional consultation clinics covering child development, behaviours, speech and language skills, hearing and motor skills for children newborn to 5 years of age. Clinics are held at various times and locations throughout Halton

Areas Served: Halton
Accessible: Yes
Fees: No

Disability Information Service Hotline (DISH)

Mailing Address:
(Hamilton Public Library)
Box 2700, Stn. LCD 1
Hamilton ON L8N 4E4

Telephone:
(905) 546-3474 (Voice and TTY)

www.hpl.ca/dish (Website)
dish@hpl.ca (E-mail)

- Information referral and informal counselling service for persons with disabilities, their caregivers, professionals and students. Using current resources, trained staff identify callers' needs and provide reliable information on topics such as government services, local services, social issues, technical aids and devices, accessibility and suppliers of products and services

Areas Served: Hamilton
Accessible: Yes
Fees: No

Drug and Alcohol Registry of Treatment (DART)

Mailing Address:
N/A

Telephone:
1-800-565-8603

www.dart.on.ca (Website)

- Toll-free, province-wide, treatment information and referral service located in Ontario available to professional and public callers designed to link callers with suitable treatment options tailored to their individual needs. DART aims to provide access to addiction, gambling, and mental health services for people of Ontario by providing quality service system information and to support development of efficient, accountable system by providing planning information to system managers

Areas Served: Ontario
Accessible: N/A
Fees: No

Easter Seals/March of Dimes National Council

Mailing Address:
(Ontario Office)
706-1185 Eglinton Ave. E.
Toronto ON M3C 3C6

Telephone:
(416) 421-8377
(416) 696-1035 (Fax)
1-800-668-6252 (Toll Free)

www.easterseals.ca (National Website)

info@easterseals.org (E-mail)

www.easterseals.org (Ontario Website)

- Easter Seals offers programs dedicated to helping children, youth and young adults achieve their full individual potential and future independence. Refer to web site for more information. Some services include camp and choice

recreational programs, direct financial assistance, feature scholarships, incontinence supplies, grant program and more

Areas Served: Ontario
Accessible: Yes
Fees: No (donations welcome)

Epilepsy Ontario

Mailing Address:
308-1 Promenade Circle
Thornhill, ON L4J 4P8

Telephone:
(905) 764-5099
(416) 229-2291
1-800-463-1119 (Toll Free)
(905) 764-1231 (Fax)

www.epilepsyontario.org (Website)
info@epilepsyontario.org (E-mail)

- Registered charitable non-profit, non-governmental health organization dedicated to promoting independence and optimal quality of life for children and adults living with seizure disorders by promoting information, awareness, support services, advocacy, education and research. Also provides client services, counselling, information and referral services, education and advocacy services for children and adults living with seizure disorders and for their families, friends, co-workers and caregivers

Areas Served: Ontario
Accessible: Yes
Fees: Yes (membership fees through local chapters only, donations accepted)



ErinoakKids Centre for Treatment and Development

Mailing Address:

2695 North Sheridan Way, Suite 120
Mississauga ON L5K 2N6

Telephone:

(905) 855-2690
(905) 855-9404
(Fax)

www.erinoakkids.ca (Website)

- Provides medical assessment and comprehensive range of clinical and family support services to children and youth from birth through 19 with physical, developmental and/or communicative disabilities, including those with multiple disabilities and complex disorders. Services are offered in a way that is family-centred, co-ordinated and close to home, including assistive devices, seating and orthotic clinics and therapy for children with speech and language delay. ErinoakKids is the lead agency for Central West Region responsible for administering Government of Ontario's Infant Hearing Program for early identification of deafness or impaired hearing in babies and very young children, and for its screening and monitoring program for children with blindness or low vision. It is also lead agency for Central West Autism Services, a program for children with diagnosis of autism. Provides screening to determine eligibility for receipt of services, support services, (workshops & social work assistance) and, for those who qualify, a course of Intensive Behaviour Intervention to assist with child's adjustment within family and preschool settings and to aid in transition to school. From its beginning in 1971 this fully accredited, registered charity, non-profit organization has grown to offer a wide range of family support services including special services at home, professional counselling, recreation and leisure activities for children, and respite care

Areas Served: Halton, Peel and Dufferin regions and for some programs, Waterloo and Wellington
Accessible: Yes
Fees: Treatments paid by OHIP. Some activities may have small participation fees

Ernest C. Drury School for the Deaf

Mailing Address: 255 Ontario St. S
Milton ON L9T 2M5

Telephone: (905) 878-2851
(905) 878-1354 (Fax)
(905) 878-7195 (TTY)

- Provides education services for deaf and hard of hearing children from age of diagnosis through to 21. Elementary and secondary school programs including essential, applied and academic level courses, technical programs, multi-handicapped and work experience life skills classes available. Opportunities for integration into E.C. Drury High School available. Resource services include preschool and parent education, educational consultation, family services, psychologists, speech language pathologists, social workers, audiologists and resource consultants

Areas Served: Southern Central Ontario
Accessible: Yes
Fees: No

Family Mental Health Support Network for Hamilton and Halton

Mailing Address: 193 James St. S
Hamilton ON L8P 3A8

Telephone: (905) 777-9921
1-888-688-7777 (Toll Free)
(905) 523-8345 (Fax)

fmhsn@schizophrenia.on.ca (E-mail)

- Mission is to make families and friends of individuals affected by mental illness aware of mental health information and services, support groups and relevant community agencies in districts of Halton and Hamilton

•
Areas Served: Hamilton/Halton
Accessible: No
Fees: No

Frontier College

Mailing Address: 35 Jackes Ave.
Toronto ON M4T 1E2
Telephone: 1-800-555-6523
(416) 323-3522 (Fax)

www.frontiercollege.ca (Website)
information@frontiercollege.ca (E-mail)

- Non profit, charitable, volunteer-based literacy organization that teaches people to read and write and nurtures environment favourable to lifelong learning. Volunteers tutor people who have not had access to more formal education. Programs include Students for Literacy, Family Learning, Independent Studies, Prison Literacy, Labourer-Teacher Program, and Beat the Street (program for youth)

Areas Served: GTA/Halton/Peel
Accessible: Yes
Fees: No

Geneva Centre for Autism

Mailing Address:

112 Merton St.
Toronto ON M4S 2Z8

Telephone:

(416) 322-7877
1-866-GENEVA-9 (Toll Free)
(416) 322-5894 (Fax)

www.autism.net (Website)

info@autism.net (E-mail)

- Offers wide range of clinical services determined individually for each person, both adults and children, with an Autism Spectrum Disorder (ASD). All clinical services are supported by multi-disciplinary team of trained, experienced professionals including speech-language pathologists, behaviour analysts, therapists, early childhood educators, occupational therapists, developmental paediatricians, psychiatrists, psychologists and social workers. Resources include workshops, lectures, community education library and video tape lending

Areas Served: GTA/Halton/Peel

Accessible: Yes

Fees: Yes

Halton Anaphylaxis Parent Group

Mailing Address:

N/A

Telephone:

Tracy Moroney- Community
Liaison
(905) 634-2997
Deanna Beach- Community Liaison
(905) 829-0786

- Volunteer support group for people living with life threatening allergies to certain foods, medication, insect stings, latex or exercises. Group assists with informational

seminars on allergies and anaphylaxis in cooperation with hospitals and other agencies

Areas Served: Halton
Accessible: N/A
Fees: No

Halton Aphasia Centre (HAC)

Mailing Address: 211 Guelph St. Ste. 5
Georgetown ON L7G 5B5

Telephone: (905) 702-5312
1-866-204-4044 (Toll Free)
(905) 873-7291 (Fax)

admin@haltonspeech.com (E-mail)

- Non-profit organization whose aim is to assist persons recovering from stroke or other trauma and living with aphasia. Communicative Disorders Assistant (CDA) and Speech Language Pathologist (SLP) who direct and supervise trained volunteers in specifically developed programs and activities, are available

Areas Served: Halton/Hamilton-Wentworth
Accessible: Yes
Fees: Yes (membership)

Halton Catholic District School Board - *Special Education Advisory Committee (SEAC)*

Mailing Address: 802 Drury Lane
Burlington ON L7R 2Y2

Telephone: 905-632-6300
905-632-6314 (dial 411 for directory)
800-741-8382
905-333-4661

<http://www.hcdsb.org> (Website)

- Each school board in Ontario is mandated to establish a Special Education Advisory Committee (SEAC) made up of membership nominated by local associations and approved by the Board. Superintendent of Special Education Services also attends SEAC meetings. Local associations have parental representatives who promote interests and well-being of pupils with exceptional needs and abilities. SEAC's mandate is to make recommendations to the Board in respect of any matter affecting establishment and development of Special Education programs and services for exceptional pupils of the Board

Areas Served: Halton
Accessible: Yes
Fees: No

Halton Cheshire Homes Inc. – *Carey House*

Mailing Address: 1401 Ontario St.
Burlington ON L7S 1G3

Telephone: (905) 681-2682
(905) 681-9629 (Fax)

- Supportive housing project located in Burlington. It provides affordable, accessible housing with 24 hour attendant care in a group setting for 10 adults with physical disabilities age 16 years and up. Residence has 10 beds with individual rooms

Areas Served: Halton Region
Accessible: Yes
Fees: Yes

Halton Child Care Registry (HCCR)

Provided through the Milton Community Resource Centre (page 68)

Mailing Address:

410 Bronte St. 2nd Floor
Milton ON L9T 0H8

Telephone:

(905) 875-0235
1-800-665-0256 (Toll Free)
(905) 876-1273 (Fax)

www.hccr.ca (Website)

childcaresearch@mcrc.on.ca (E-mail)

- Please visit:
<http://www.ontario.ca/ONT/portal51/licensedchildcare> or
www.ourkidsnetwork.ca for information on these child care options. If you have question about your child care options please call 905 875 0235.

Areas Served: Halton

Accessible: Yes

Fees: No

Halton District School Board - *Special Education Advisory Committee (SEAC)*

Mailing Address:

c/o Halton District School Board
J.W. Singleton Education Centre
2050 Guelph Line
Burlington ON L7R 3Z2

Telephone:

(905) 335-3663
(905) 878-8451 (No
charge dial from Halton
Hills)
(905) 335-9802 (Fax)

www.hdsb.ca (Website)

- Each school board in Ontario is mandated to establish a Special Education Advisory Committee (SEAC) made up of membership nominated by local associations and approved by the Board. Superintendent of Special Education

Services also attends SEAC meetings. Local associations have parental representatives who promote interests and well-being of pupils with exceptional needs and abilities. SEAC's mandate is to make recommendations to the Board in respect of any matter affecting establishment and development of Special Education programs and services for exceptional pupils of the Board

Areas Served: Halton
Accessible: Yes
Fees: No

Halton Down Syndrome Association

Mailing Address: P.O. Box 86003
1011 Upper Middle Rd.
Oakville ON L6H 5V6

Telephone: (905) 257-4984

www.haltondownsyndrome.com (Website)

- Volunteer, non profit organization made up of parents, professionals and other concerned persons. Main objective is to assist individuals with Down Syndrome to become integrated into the community by offering services such as speech and physiotherapy, parent support groups, computer services for speech cognitive development, social activities and library of reading material

Areas Served: Halton
Accessible: N/A
Fees: Yes (membership)

Halton Hills Gymnastic Centre/ Talk N' Tumble Program

Mailing Address: 36 Armstrong Ave.
Georgetown

Telephone: 905-877-4330

TALK N'TUMBLE is an exciting new preschool gymnastics program that is offered at the Halton Hills Gymnastics Club for children with identified developmental disabilities (including those with Autism, Pervasive Developmental Disorders, Down Syndrome and other Developmental Delays). The program will allow children to explore the world of gymnastics in a safe and supported environment. **Talk N' Tumble** will teach children to use the gymnastics equipment safely and effectively while promoting the development of social and communication skills. Through the collaborative efforts of certified gymnastics coaches, a speech-language pathologist, a communication disorders assistant and an occupational therapist the **Talk N' Tumble** program is designed to allow each child the opportunity to participate to the best of his/her ability. Along with learning physical skills associated with gymnastics, children will also learn important social and communication skills such as sharing, turn taking, group participation, social interaction skills, following a routine, and communicating with others

Areas Served: Halton, North Peel
Accessible: No
Fees: Yes

Halton Multicultural Council

Mailing Addresses:

Oakville Office
635 Fourth Line, Units 48,28, 15
Oakville ON L6L 5W4

Telephone:

(905) 842-2486
(905) 842-8807

North Oakville Office
D-11 380 Dundas St. East
Oakville ON L6Z 6H9

(905) 257-1555
(905) 842-8807

Burlington Office (905) 333-3499, ext. 281 & 159
The Bay Area Learning Centre (905) 842-8807 (Fax)
860 Harrington Court
Units 160 & 161
Burlington ON L7N 3N4

Burlington Office – Aldershot Area (905) 681-2777
Warwick Surrey Community Centre (905) 681-9944
702 Surrey Lane
Burlington ON L7T 3S6

Milton Office
400 Bronte Street South, Unit# 101A (905) 864-6565
Milton ON L9T 0H7 (905) 864-4748 (Fax)

www.halton-multicultural.org (Website)
info@halton-multicultural.org (Email)

- Not for profit community agency dedicated to enabling every individual, regardless of race or ethnic origin, to participate as full and active members of the community through fostering mutual respect and understanding of one another

Areas Served: Halton
Accessible: Some Locations
Fees: No

Halton Peel Palliative Care Network (HPPCN)

Mailing Address: 2370 Speers Rd.
Oakville, ON L6L 5M2

Telephone: (905) 827-8111
1-800-426-9666 (Toll Free)
(905) 827-2089 (Fax)

www.hppcn.ca (Website)
hppcn@acclaimhealth.ca (E-mail)

- Resource and educational networking organization for service providers working with palliative care clients with symptom management challenges. Full continuum of high quality palliative/end-of-life care services available for people of Halton Peel and their families in care setting of their choice

Areas Served: Halton/Peel
Accessible: Yes
Fees: No

The Halton Resource Connection (THRC)

Provided through the Milton Community Resource Centre (page 68)

Mailing Address:	Telephone:
410 Bronte St. S	(905) 875-4600
Milton ON L9T 0H8	(905) 876-1273 (Fax)

www.thrc.ca (Website)

- Provides opportunity for educators, providers and community of Halton and its neighbours access to equipment and resources for purpose of enhancing programs for children and availability of quality resources. Resources focus on working with children, parenting and supporting people involved with children in variety of settings. Professional development opportunities are offered for those working with children. Satellite in Oakville also available with similar services and programs. Resources include laminators, computers, photocopiers, toys, books, Boardmaker, internet, button maker die presses and more

Areas Served: Halton
Accessible: Yes
Fees: Yes (membership, and some services)

Halton Support Services (HSS)

Mailing Address:

53 Bond St.
Oakville ON L6K 1L8

Telephone:

(905) 849-8000
1-800-600-2013 (Toll Free)
(905) 849-6980 (Fax)

www.haltonsupportservices.ca (Website)

info@haltonsupportservices.ca (E-mail)

- Provides support to individuals with developmental disabilities within Halton Region. HSS offers major services including coordination of intake for developmental services in Halton, children services, adult services, Family Home Program (respite and short term relief program), critical service funds, Special Services at Home program, Connections Program, Halton WrapAround, service resolution and more

Areas Served: Halton

Accessible: Yes

Fees: No

Hamilton Health Sciences Corporation – *Children’s Developmental Rehabilitation Program (CDRP)*

Mailing Address:

McMaster Children’s Hospital
Hamilton Health Sciences
Box 2000
Hamilton ON L8N 3Z5

Telephone:

(905) 521-2100 x 77031
(905) 521-2636 (Fax)

www.hamiltonhealthsciences.ca (Website)

- Provides outpatient services to children with congenital or acquired neurological, developmental and/or multiple disabilities. Program offers assessment, treatment and consultation services. Service may be accessed for children from infancy until age at which they leave school. Program uses team approach of health care professionals who work together with families in response to these individual needs, consisting of developmental paediatrician, early childhood resource consultant, occupational therapist, physiotherapist, recreation therapist and speech-language pathologist

Areas Served: Burlington/Hamilton-Wentworth/Haldimand
Accessible: Yes
Fees: No

Handi-Van Transit Service – *Burlington Transit*

Mailing Address: 3332 Harvester Rd.
 Burlington, ON L7N 3N8

Telephone: (905) 639-5158
 (905) 335-7878 (Fax)

www.burlington.ca (Website)

- Bus service for people with disabilities who have problems boarding public transit or who cannot walk 175 metres (one average city block)

Areas Served: Burlington (Connection to Hamilton-Wentworth DARTS and Oakville Care-A-Van)
Accessible: Yes
Fees: Yes (based on fares system of Burlington Transit)

The Hospital for Sick Children (Sick Kids)

Mailing Address:
555 University Ave.
Toronto ON M5G 1X8

Telephone:
(416) 813-1500
(416) 813-5900 (Poison Control)
1-866-797-0000 (Telehealth
Ontario)
(416) 813-5328 (Fax)

www.sickkids.ca (Website)

- One of the largest paediatric academic health science centres in the world, with an international reputation for excellence in health care, research and teaching

Areas Served: Canada (Worldwide)
Accessible: Yes
Fees: Yes

Information Burlington

Mailing Address:
Burlington Central Library
2331 New St.
Burlington ON L7R 1J4

Telephone:
(905) 693-4212
905) 681-7277 (Fax)

www.bpl.on.ca (Website)

- Charitable organization offering free, confidential information service to citizens of Burlington. Goal is to connect people with community and government services they need and to ensure public is aware of programs and services offered in community

Areas Served: Burlington
Accessible: Yes
Fees: No

Information Milton

Mailing Address:
1 Chris Hadfield Way
Milton ON L9T 4N9

Telephone:
(905) 875-4636

www.mcrc.on.ca (Website)

- Provides information and referral to services in Milton area, including information on health, human services, child care, community organizations, service clubs and all levels of government

Areas Served: Milton
Accessible: Yes
Fees: No

Information Oakville

Mailing Address:
Oakville Central Library
120 Navy St.
Oakville ON L6J 2Z4

Telephone:
(905) 815-2046
(905) 815-2024 (Fax)

www.opl.on.ca/services/info-oakville.php (Website)

- Provides information and referral to services and programs within community, as well as offering data base for individuals and organizations on all aspects of community information

Areas Served: Oakville
Accessible: Yes
Fees: No

Jean & Howard Caine Apartments

Mailing Address
259 Robinson St
Oakville, ON L6J 6G8

Telephone:
905-845-7412
905-845-0957 (Fax)

www.marchofdimes.ca (Website)

- Provides accessible housing with 24 hour attendant services.
Services provided are non-medical and include personal support care, meal preparation, bathing, and light housekeeping. Ages 16 years and up

Areas Served: Halton Region
Accessible: Yes

Joyce Scott Non-Profit Homes – *Deborah's Home*

Mailing Address:
296 Ontario St.
Milton ON L9T 2T9

Telephone:
(905) 878-6722 (Deborah's, Home)
(905) 878-7879 (Attendant Outreach Program)
(905) 878-6449 (Deborah's Home - Fax)
(905) 878-0652 (Attendant Outreach Program - Fax)

- Residence for 5 adults with physical disabilities requiring 24 hour personal and homemaker support. Attendant

Outreach service is designed to meet needs of 12 or more adults with physical disabilities. Personal and homemaking support is provided to eligible adults in their own home, workplace or education site in Halton Region

Areas Served: Halton Region
Accessible: Yes
Fees: Yes

Juvenile Diabetes Research Foundation (JDRF)

Mailing Address:
4 - 3040 New St.
Burlington ON L7N 1M5

Telephone:
(905) 333-4660
(905) 333-5720 (Fax)

www.jdrf.ca (Website)
burlham@jdrf.ca (E-mail)

- Aims to provide education and encouragement for children with diabetes and their families by raising funds and promoting research to find cure for diabetes through donations, special events, fundraising events, etc.

Areas Served: Burlington/Hamilton (Canada)
Accessible: No
Fees: No

Kerry's Place

Mailing Address:
(Central West Region)
153 Queen Street West
Brampton, ON L6Y 1M4

Telephone:
(905) 457-1130
(905) 457-1157 (Fax)

Mississauga Family Resource Centre
1834 Lakeshore Road West, #7
Mississauga ON L5J 1J7

(905) 855-4984

www.kerrysplace.com (Website)

- Provides support to children and adults with Autism Spectrum Disorders. Services include residential programs, employment supports, family or individual consultation, sibling support, social skills groups, resource and toy lending libraries, parent education, respite and community outreach programs.

Areas Served: Peel/Halton/Dufferin/Wellington
Accessible: Some sites
Fees: No

Kids Help Phone

Mailing Address:
300-439 University Ave.
Toronto ON M5G 1Y8

Telephone:
(416) 586-5432
1-800-668-6868 (Toll Free
Crisis Phone)
(416) 586-0651 (Fax)

www.kidshelpphone.ca (Website)
info@kidshelpphone.ca (E-mail)

- Bilingual help-line operating 24 hours/day, 7 days/week, 365 days/year, providing free, confidential service and support to children and youth dealing with wide range of issues. Trained professionals will provide counselling, information and referral on an anonymous basis.

Areas Served: Canada

Accessible: N/A
Fees: No

Kids Country Club

Mailing Address:

Head Office:
87 Chestnut Hill
London ON N6K 4J7

Telephone:

(519) 473-1598
1-877-550-5613 (Toll Free)
(519) 473-7939 (Fax)

www.ptdc.on.ca (Website)
London@ptdc.on.ca (Email)

- Families of children who have become very medically fragile or dependent on technology as a result of illness, accident or a genetic condition. We provide the type of care in our homes that is usually provided by health care professionals in hospitals or institutions.
- Provide a safe, secure and fun out-of-home experience
- Provide support to parents and families. Out-of-home respite offers families relief from day-to-day care giving and stress
- Provide opportunities for clinical placements for students enrolled at the local colleges and universities in health/care giving programs. Also provide training in the care of high needs children for present and future caregivers/family members and community personnel

Areas Served: Halton, Peel, Wellington, Waterloo, Dufferin
Accessible: Yes
Fees: No

Links2Care

Mailing Address:

36A Armstrong Ave.
Georgetown, ON L7G 4R9

Telephone:

(905) 873-6502
(905) 873-6195 (Fax)

www.links2care.ca (Website)

- New organization founded with joining of Halton Hills Community Support and Information (HHCSI) and Halton Helping Hands (HHH). Services of founding organizations will be combined and will service as one front

<p style="text-align: center;"><u>Halton Hills Community Support and Information</u></p>	<p style="text-align: center;"><u>Halton Helping Hands</u></p>
<p><i>All programs and services are available in Halton Hills</i></p> <ul style="list-style-type: none"> • Children’s & Family Resource Programs • Youth Programs • Community Support Programs • Seniors Programs • Volunteer Opportunities 	<p><i>Home Support is available across Halton. Some programs available in Oakville & Burlington only.</i></p> <ul style="list-style-type: none"> • Home Support Programs • Home Maintenance • Friendly Visiting <p><i>Coming Soon: Respite Program and Home at Last Program</i></p>

Areas Served: Halton

Accessible: N/A

Fees: No

Learning Disabilities Association of Halton (LDAH)

Mailing Address:

9-560 Guelph Line
Burlington ON L7R 3M4

www.ldahalton.ca (Website)

info@ldahalton.ca (E-mail)

Telephone:

(905) 333-1977

(905) 333-8116 (Fax)

- Charitable organization dedicated to improving lives of children, youth and adults with learning disabilities. LDAH assists people with learning disabilities and their families in meeting their expressed needs by providing support, guidance and up-to-date resource information, encouraging research in the field of learning disabilities, supporting and generating legislative initiatives, and furthering the educational, social, recreational, legal, medical, vocational and employment opportunities for people with learning disabilities in Ontario

Areas Served: Halton

Accessible: Yes

Fees: Yes (membership)

The Lung Association

Mailing Address:

(Mississauga, GTA Office)
208 - 1550 Enterprise Rd.
Mississauga ON L4W 4P4

Telephone:

(905) 696-0077

1-866-525-LUNG

(905) 696-0582 (Fax)

www.on.lung.ca (Ontario Website)

peel@on.lung.ca (E-mail)

- Dedicated to improvement of respiratory health through fundraising for support of research and community health

programs. Numerous programs and services offered to both children and adults with respiratory illness

Areas Served: Mississauga/GTA/Halton (Canada)

Accessible: No

Fees: Yes

Milton Community Resource Centre (MCRC)

Mailing Address:

410 Bronte St
Milton ON L9T 0H8

Telephone:

(905) 875-1244
1-800-665-0256 (Toll Free)
(905) 876-1273 (Fax)

www.mcrc.on.ca (Website)

- Multi-service organization providing the following services and programs to families in Milton: nursery school, family resource programs, school programs, Halton Child Care Registry (page 53), Information Milton, The Halton Resource Connection (page 57), human services

Areas Served: Halton

Accessible: Yes

Fees: Yes (membership)

Ministry of Attorney General - *Office of the Children's Lawyer*

Mailing Address:

393 University Ave.
Toronto, ON M5G 1W9

Telephone:

(416) 314-8000
(416) 314-8050 (Fax)

www.attorneygeneral.jus.gov.on.ca (Website)

- Provides legal services for minors, the unborn and unascertained as well as courts with reports in divorce and custody proceedings with regard to care, maintenance,

custody and access of children. Ministry also provides representation for children in child protection and custody and access cases

Areas Served: Ontario
Accessible: Yes
Fees: No

Muscular Dystrophy Association of Canada (MDAC)

Mailing Address:
900-2345 Yonge St.
Toronto, ON M4P 2E5

Telephone:
1-866-MUSCLE-8
(416) 488-7523 (Fax)

www.muscle.ca (Website)
info@muscle.ca (E-mail)

- National voluntary organization which aims to provide information, education and support for people of all ages with neuromuscular disorders. MDAC conducts research and strives to ensure people with neuromuscular disorders lead full and engaged lives. Support groups and peer support networks offered in some locations through chapters. Clients have access to stock cupboard and available equipment, as well as funding (if applicable) for mobility aids, seating and positioning aids and orthopaedic devices

Areas Served: Toronto and surrounding areas (Canada)
Accessible: Yes
Fees: No

Myalgic Encephalomyelitis Association of Ontario

Mailing Address:

P.O. Box 84522
2336 Bloor St. W.
Toronto ON M6S 4Z7

Telephone:

(416) 222-8820
1-877-632-6682 (Toll Free)

www.meandme.ca (Website)

- Volunteer-run, not-for-profit, registered charitable organization. Sole purpose is to support individuals with Myalgic Encephalomyelitis/Chronic Fatigue Syndrome and their families. We aim to provide education to medical professionals, government agencies and general public on the illness, its debilitating effects and concomitant social and economic consequences. Support groups throughout Ontario offered. Call to confirm locations

Areas Served: Ontario

Accessible: N/A

Fees: Yes (membership)

National Eating Disorders Information Centre (NEDIC)

Mailing Address:

ES 7-421, 200 Elizabeth St.
Toronto, ON M5G 2C4

Telephone:

(416) 340-4156
1-866-633-4220 (Toll Free)
(416) 340-4736 (Fax)
(416) 340-4156 (Crisis Line)
1-866-NEDIC-20 (Toll Free
Crisis Line)

www.nedic.ca (Website)

- Non-profit organization founded to provide information and resources on eating disorders and food and weight preoccupation. One of our main goals is to inform public about eating disorders and related issues. Major services include psychiatric assessment and consultation, medication management, nutritional counselling and rehabilitation, educational evenings and support groups, individual and group therapy and support and 'Turning Points' program

Areas Served: Ontario (Canada)
Accessible: Yes
Fees: Yes (Nominal fee for certain materials)

Nelson Youth Centres

Mailing Address: 4225 New St
 Burlington, ON L7L 1T3

Telephone:
 (905) 681-2611
 (905) 681-9450

- Accredited children's mental health centre offering therapeutic after school treatment programs for youth 7-17 experiencing social, emotional, learning and behavioural difficulties.
- Major Services:
 - Youth Programs: 5 month group therapeutic curriculum offered with program objectives focusing on self-esteem, friendship building, social knowledge, expression of feelings, anger management, life skills, problem solving, peer relations, leadership/risk taking, community awareness, bullying
 - Parenting Program: Mandatory parent support program, 6 weeks, 3 hours per week offered in conjunction with youth programs. Program focuses on

goals promoting positive behaviours and learning various ways to deal with misbehaviour

- Parent Support Program: Individual meeting with families and ongoing support as needed
- After School Treatment Program Ages 7-14: After school programs offering counselling around emotional/behavioural difficulties, positive peer and family relations, conducted through various group and individual counselling formats
- Reconnecting Youth: Community-based after school treatment program for youth between ages of 15-17. Currently two programs operating, Acton and Aldershot. Goals of program are to enhance effective community involvement and life skills while addressing teen issues such as self-esteem and anger management
- Saturday Social Skills Program (for children with PDD): Designed to teach essential interpersonal and communication skills to children with autism and similar disorders

Areas Served: Halton
Accessible: Yes
Fees: Yes Program fees vary. Call for information

North Halton Distress Centre

Mailing Address:

P.O. Box 85
Georgetown ON L7G 4T1

Telephone:

(905) 877-0655
(905) 877-1211 (Crisis Line)
(905) 977-0655 (Fax)

- Caring, compassionate, confidential, free telephone service for all ages. Highly trained volunteers offer confidential and anonymous support to those needing someone to listen,

intervene in times of need, or just to talk to. NHDC also refers callers to other community agencies when needed

Areas Served: North Halton/Halton
Accessible N/A
Fees: No

Oakville Public Library – Woodside Public Library Delivery

Mailing Address:
Woodside Public Library
1274 Rebecca St.
Oakville ON L6L 1Z2

Telephone:
(905) 815-2036
(905) 815-5954 (Fax)

www.opl.on.ca (Website)

- Home delivery system for those unable to use conventional library services due to physical disabilities, age or immobilizations

Areas Served: Oakville
Accessible: Yes
Fees: No

Office of Child and Family Service Advocacy

Mailing Address:
503-250 Davisville Ave.
Toronto ON M7A 1E9

Telephone:
(416) 325-5669
1-800-263-2841 (Toll Free)
(416) 325-5681 (Fax)

www.provincialadvocate.on.ca (Website)
advocacy@idirect.com (E-mail)

- Provides range of services to children/youth and their families seeking or receiving services in child welfare, children’s mental health, young offenders, community living or social service systems throughout Ontario

Areas Served: Oakville
Accessible: No
Fees: No

Office of the Public Guardian and Trustee

Mailing Address:

Toronto Regional Office
 595 Bay Street, Suite 800
 Toronto ON M5G 2M6

Telephone:

(416) 314-2800
 (1-800-366-0335 (Toll Free)
 (416) 314-2619 (Fax)
 (416) 327-6348 (Guardianship
 Investigation Unit)
 (416) 314-2788 (Treatment
 Decisions Unit)

Hamilton Office

119 King Street West, 9th Floor
 Hamilton ON L8P 4Y7

(905) 546-83000
 1-800-891-0502 (Toll Free)
 (905) 546-8301 (fax)

www.attorneygeneral.jus.gov.on.ca/english/family/pgt/ (Website)

Ontario Adult Autism Research and Support Network

- Network of autism related resources and information with special focus on adult autism issues, particularly in Ontario

www.ont-autism.uoguelph.ca

Ontario Early Years Centres (OEYC)

Mailing Address:

(Burlington)
710 Cumberland Ave.
Burlington ON L7N 3M9

Telephone:

(905) 632-9377

www.ontarioearlyyears.ca (Website)

oeycburlington@bellnet.ca (E-mail)

(North Halton)

410 Bronte St.
Milton ON L9T 0H8

(905) 876-1244

www.ontarioearlyyears.ca (Website)

(Oakville)

17 - 461 North Service Rd.
Oakville ON L6M 2V5

(905) 849-6366

www.ontarioearlyyears.ca (Website)

- Place where parents and caregivers can get answers to questions, information about programs and services available for young children and an opportunity to talk to early years professionals, as well as other parents and caregivers in the community. Programs include drop-in and registered programs, parenting programs, information and training for new parents, as well as a toy lending library and informal networks. Drop-in centres are located around Halton and North Halton

Areas Served:

Halton

Accessible:

Please confirm with drop-in centre

Fees:

No (Toy lending library requires payment)

Ontario Ministry of Child and Youth Services

Mailing Address:

Client Services Unit
900 Bay Street,
M1-57 Macdonald Block
Toronto ON M7A 1R3

Telephone:

1-866-821-7770
416-325-5191

www.gov.on.ca/children (Website)

- Provides funding for child welfare, family intervention services, youth justice services, children's community support services, children's mental health services and child care. Services promote healthy growth and child development; protect children from abuse and neglect (or those at risk of abuse and neglect); provide temporary or permanent guardianship for children separate from their families; place children for adoption; provide prevention and early intervention supports provide counselling and treatment for children with emotional and mental disorders
- Services include: behavioural intervention for children with autism; services and supports to children with special needs; other supports to children and youth at high risk

Areas Served: Halton, Dufferin, Peel, Waterloo, Wellington

Accessible: Yes

Fees: No

Ontario Ministry of Community and Social Services - *Ontario Disabilities Support Program (ODSP)*

Mailing Address:

200-6733 Mississauga Rd.
Mississauga, ON L5N 6J5

Telephone:

(905) 567-7177
1-877-832-2818 (Toll
Free)
(905) 567-3215 (Fax)

www.cfcs.gov.on.ca (Website)

- Provides secure income and employment supports and incentives to people with disabilities who can work and to those who cannot

Areas Served: Halton/Dufferin/Peel/Waterloo/Wellington
(Ontario)

Accessible: N/A

Fees: No

Ontario Ministry of Community and Social Services – *Special Services at home (SSAH)/Assistance for Children with Severe Disabilities Program (ASCD)*

Mailing Address:

80 Grosvenor St.
Hepburn Block
Toronto ON M7A 1E9

Telephone:

(416) 327-4954
1-866-340-8881 (Toll Free)
(416) 325-5554 (Fax)

www.cfcs.gov.on.ca (Website)

- ACSD program helps parents of severely disabled children meet ongoing costs arising from their child's disability. SSAH makes it easier for people with disabilities to live at home with their families. This program pays for services not available elsewhere in the community

Areas Served: Ontario

Accessible: Yes

Fees: Yes (ACSD is based on income, whereas SSAH must be applied for yearly)

Ontario Ministry of Education and Training – *Trillium School*

Mailing Address:

347 Ontario St.
Milton, ON L9T 3X9

Telephone:

(905) 878-2851
(905) 878-4278 (Fax)

www.edu.gov.on.ca (Website)

- Residential demonstration school for students with severe learning disabilities. Programs include: School Program (intensive and specialized program focusing on cognitive/language development), In-Service Program (for Ontario educators and parents. One and two day workshops on learning disabilities and related topics), Resource Services Program (for Ontario school boards. To assist school boards to develop appropriate programs for students with learning disabilities), Residence Program (structured program including individual and group counselling, instruction in social skills and recreational activities), The Trillium Experience (for interested teachers, para-educators and students in education related courses) and the LINK/LEAD Program which addresses the needs of students with a severe learning disability including Attention Deficit Disorder

Areas Served: Ontario

Accessible: Yes

Fees: No

Ontario Ministry of Finance – *Various Disability Tax Rebates*

Mailing Address:

33 King St. W.
Oshawa ON L1H 8H5

Telephone:

1-800-263-7965 (English Toll Free)
1-800-668-5821 (French Toll Free)
1-800-263-7776 (TTY)

www.fin.gov.on.ca (Website)

- Various tax rebates available for people with disabilities with regard to motor vehicle and home updates and renovations. Contact Ministry or visit website for further details

Areas Served: Ontario
Accessible: Yes
Fees: No

Ontario Ministry of Health – *Assistive Devices Program (ADP)*

Mailing Address:
(Assistive Devices Program)
5700 Yonge St.
Toronto, ON M2M 4K5

Telephone:
(416) 327-8804
1-800-268-6021 (Toll Free)
1-800-387-5559 (TTY)
(416) 327-8192 (Fax)

www.health.gov.on.ca (Website)

- ADP helps people with long-term physical disabilities get needed equipment and supplies, such as communication devices, diabetes equipment and supplies, enteral feeding supplies, hearing aids, home oxygen, insulin pumps and supplies for children and youth age 18 and under, orthotic devices, ostomy supplies, pressure modification devices, prosthetic devices, respiratory supplies and equipment, visual aids, wheelchairs, and positioning and ambulation aids. In some cases ADP pays 75% of cost of items or will contribute fixed amount up to maximum contribution and in others ADP pays annual grant directly to the person

Areas Served: Ontario
Accessible: Yes
Fees: Yes

Ontario Ministry of Health - *Health Care Consent*

Mailing Address:

900 Bay St.
M1-57, Macdonald Block
Toronto ON M7A 1R3

Telephone:

(416) 314-5518
1-800-268-1154 (Toll Free)
(416) 314-8721 (Fax)
1-800-387-5559 (TTY)

www.health.gov.on.ca (Website)

- Consent to Treatment Act is part of legislative package that includes Substitute Decisions Act and advances and protects rights and wellbeing of people

Areas Served: Ontario
Accessible: Yes
Fees: No

Ontario Ministry of Transportation – *Disabled Person Parking Permit*

Mailing Address:

Permits are available at all
License Issuing Offices

Telephone:

(416) 235-4686 (MTO Vehicle
general inquiries)
1-800-268-4686 (MTO toll free
general inquiries)
1-866-471-8929 (TTY MTO
toll free)

www.mto.gov.on.ca (Website)

- Parking permits available to drivers with mobility impairments and able bodied drivers who transport them. Permits drivers to park in allocated handicap spots. Visit

website or call MTO to find Vehicle Licence Issuing Office near you

Areas Served: Ontario
Accessible: Contact your local office to confirm
Fees: Yes

Ontario Camping Association (OCA)

Mailing Address: 403-250 Merton St.
Toronto ON M4S 1B1

Telephone: (416) 485-0425
(416) 485-0422 (Fax)

www.ontariocamps.ca (Website)

info@ontariocamps.ca (E-mail)

- Voluntary non-profit organization drawing membership from camps, individuals and like-minded organizations and agencies, all devoted to maintaining high standards for organized camping and sharing information and ideas that maintain these standards. Activity takes number of different forms: education, informing public and standards within camps. OCA publishes a guide (*Kid's Camp Magazine*) on accredited OCA camps, some of which integrate children with special needs

Areas Served: Ontario
Accessible: Yes
Fees: Yes

Ontario Community Support Association (OCSA)

Mailing Address: 104 - 970 Lawrence Ave. W.

Telephone: (416) 256-3010

Toronto ON M6A 3B6

1-800-267-OCSA (Toll Free)
(416) 256-3021 (Fax)

www.ocsa.on.ca (Website)

- Not-for-profit health and social services helping people live at home in their own communities across Ontario. Community support services help those who cannot function independently because of a disability, illness or limitation due to aging, assisted by caring, friendly, professional staff and well-trained volunteers

Areas Served: Ontario
Accessible: Yes
Fees: Yes (membership)

Ontario Federation for Cerebral Palsy

Mailing Address:
104 - 1630 Lawrence Ave. W.
Toronto ON M6L 1C5

Telephone:
(416) 244-9686
1-877-244-9686 (Toll Free)
(416) 244-6543 (Fax)

www.ofcp.on.ca (Website)
info@ofcp.on.ca (E-mail)

- Non-profit, charitable organization with mandate to address changing needs of people in Ontario with cerebral palsy by assisting individuals and member groups in development and provision of services and programs, including accommodation in all parts of province of Ontario, advocating and promoting awareness, understanding and acceptance of persons with cerebral palsy and encouraging and supporting research, education and programs related to cerebral palsy

Areas Served: Ontario
Accessible: Yes
Fees: No

Ontario Foundation for Visually Impaired Children

Mailing Address:

P.O. Box 116
Postal Station D
Toronto ON M6P 3K2

Telephone:

(416) 767-5977
(416) 767-5530 (Fax)

- Provides program and support services to families and caregivers who promote overall growth and development of children 0-5 years with visual impairment. In collaboration with other involved professionals, consultant will develop family-centred plan addressing developmental and unique learning needs of children with visual impairment, with or without additional disabilities. Programming emphasis placed on unique teaching strategies and learning styles of children with visual impairment to facilitate their over-all development, environmental access, and interactions with their family and community

Areas Served: Ontario
Accessible: N/A
Fees: No

Ontario March of Dimes

Mailing Address:

(Ontario Head Office)
10 Overlea Blvd.
Toronto ON M4H 1A4

Telephone:

(416) 425-3463
1-800-263-3463 (Toll Free)

www.marchofdimes.ca (Website)
info@dimes.on.ca (E-mail)

- Acts by funding programs and administering government-funded programs providing essential support, such as job placement services, assistive device funding and home and vehicle modifications. Provide important fee-for-service programs to consumers, such as attendant care, recreational and social activities and peer-to-peer support networks, as a supplier to Ontario's business community through our Corporate Rehabilitation Services, which provides employers, health insurers and other industry partners with advanced employee and client care, including assessment services and sensitivity and awareness training, as voice for people with physical disabilities in government, by keeping track of important issues and taking part in decision-making process. Contact office or view website for information on local chapters nearest you

Areas Served: Ontario
Accessible: Yes
Fees: No

Ontario Obsessive Compulsive Disorder (OCD) Network

Mailing Address:
P.O. Box 151
Markham ON L3P 3J7

Telephone:
(416) 410-4772
(905) 472-4473 (Fax)

www.ocdontario.org (Website)
info@ocdontario.org (E-mail)

- Non-profit voluntary organization dedicated to providing information and help to children and adults with OCD in Ontario. Self help groups offered in certain areas

Areas Served: Ontario
Accessible: N/A
Fees: No (Donations welcome)

Ontario Special Olympics

Mailing Address:

300 - 18 Wynford Dr.
Toronto ON M3C 3S2

Telephone:

(416) 447-8326
1-888-333-5515 (Toll Free)
(416) 447-6336 (Fax)

www.osoinc.com (Website)

- Goal is to provide most enjoyable, beneficial and challenging activities for athletes with intellectual disabilities. Special Olympics Ontario provides year round sport training and localized competition in alpine and cross country skiing, curling, figure skating, floor hockey, snowshoeing, speed skating, aquatics, athletics (Track & Field), bowling (5 & 10 Pin), power-lifting, rhythmic gymnastics, soccer, softball and basketball

Areas Served: Ontario
Accessible: Yes
Fees: No

Palmer Place

Mailing Address:

3097 Palmer Dr
Burlington, ON L7M 4G8

Telephone:

905-319-2626
905-319-3393 (fax)

www.halton.ca/scs/Housing/housingsearch/details.cfm?id1=83
(Website)

- Palmer Place is a 60 unit apartment building for seniors and handicapped persons.
[Participation House](#) is the service provider in the building, providing personal support services to 13 adults with physical disabilities. Clients live independently in their own accessible apartments. Services may include: personal grooming and hygiene, bathing and showering, toileting (including some bowel and bladder procedures), rising and retiring, dressing and undressing, mobility, transferring and positioning, meal preparation and clean up and essential communication. In addition, assistance may be provided with housekeeping, laundry, shopping, banking and other life-skills training. There is also an accessible, one bedroom unit available for short term rental (respite care)

Areas Served: Halton
Accessible: Yes
Fees: Yes

Reach for the Rainbow

Mailing Address:
 20 Torlake Crescent
 Toronto ON M8Z 1B3

Telephone:
 (416) 503-0088
 (416) 503-0485 Fax

www.reachfortherainbow.ca (Website)
info@reachfortherainbow.ca (Email)

- Develops integrated community and summer camp opportunities across Ontario for children and youth with developmental and physical disabilities
- Provides integrated recreational, respite and outreach opportunities for these children and their families

Areas Served: Ontario
Accessible: Yes
Fees: Yes

Reach Out Centre for Kids (ROCK)

Mailing Address:

(Head Office)
471 Pearl St.
Burlington ON L7R 4M4

Telephone:

(905) 634-2347
(905) 681-7477 (Fax)

Oakville Office

(905) 339-3523
(905) 339-3513 (Fax)

Milton Office

(905) 875-2575
,(905) 875-3007 (Fax)

www.hcys.ca (Website)

- Helps infants, children, teens and adults live healthier lives through early assessment and diagnosis, effective innovative treatment and therapy and prevention and early intervention for those having, or at risk of developing, mental health problems or mental illness. Offices located throughout Halton

Areas Served: Halton

Accessibility: Yes

Fees: Yes (People who cannot pay fees will not be refused service)

Regional Municipality of Halton

Mailing Address:

1151 Bronte Road
Oakville ON L6M 3L1

Telephone:

(905) 825-6000
1-866-442-5866 (toll free)

www.halton.ca (Website)

Health Department:

Mailing Address:

1151 Bronte Road
Oakville ON L6M 3L1

Telephone:

(905) 825-6000
1-866-442-5866 (toll free)

www.halton.ca/health (Website)

- Offers complete range of public health programs and services, including working with communities to address local health-related issues; confidential counselling and consultation; information and educational resources; support groups and clinics; investigations and inspections; referral services; emergency medical services
- Health Resource Information System – database of health-related information that can be searched in person, over the phone or on the website
- Variety of staff available, i.e. Medical Officer of Health, epidemiologist, public health nurses, paramedics, etc.
- Some specific programs include Sexual Health, Substance Abuse Prevention, Mental Health Promotion, Baby and Parent Health, etc.

Social & Community Services Department:

1. Children's Services Division: (905) 825-6000 (phone)
690 Dorval Drive, 5th Floor 1-866-442-5866 (toll free)
Oakville ON L6X 3X9 (905) 825-8821 (fax)

www.halton.ca/scs/cs/ (Website)

- Works collaboratively with the community to plan, promote and provide high quality services which enhance the development of healthy children and families.
Services include:

- Child Care Services
- Children's Health Services
- Professional Support Services
- Children's Developmental Services - supporting children with special needs
- Infant and Child Development
- Preschool Integration
- Family and Community Behavioural Services
- Regional Child Care Centres - directly operated community centres for children 18 months to 6 years - the three Regional Child Care Centres in Halton are:
 - ◆ Margaret Drive Child Care Centre in Oakville
 - ◆ Sedgewick Crescent Child Care Centre in Oakville
 - ◆ Maple Avenue Child Care Centre in Georgetown.
- Education (curriculum support/presentations)
- Community Planning

2. Halton Community Housing Corporation (HCHC):

690 Dorval Drive, 7 th Floor	(905) 825-6000 (phone)
Oakville ON L6X 3X9	1-866-442-5866 (toll free)
	(905) 849-3568 (fax)

www.halton.ca/scs/housing (Website)

- Provides housing to families, seniors, couples, singles and people with special needs in a variety of housing forms including townhouses, apartments, as well as single and semi-detached dwellings. Most housing is available on rent-geared-to-income basis, however some projects offer market rent units. Currently owns and manages 1,816 units across Halton Region with properties located in Oakville Burlington, Acton, Georgetown and Milton
- Also administers Rent Supplement Program which provides subsidy in over 300 units in privately owned buildings. Tenants for these units are selected from Halton Access to Community Housing (HATCH) waiting list and pay the

landlord rent based on income. HCHC pays difference between tenant's portion and full market rent for the unit

- Rental Inquiries:

Rent Geared to Income: (905) 825-6000

Market Rent: (905) 6000, ext. 4402 or 4405

3 Long Term Care: (905) 825-6000, ext. 7700

Director, Services for Seniors

1151 Bronte Road

Oakville ON L6M 2L1

www.halton.ca/scs/seniors (Website)

- Halton Region operates 3 non-profit long term care homes within 3 beautiful community settings. All share a common goal for residents: Living life your way. Provides needed assistance in atmosphere filled with warmth and caring
- The Villages of Halton are committed to offering a fulfilling quality of life. Activities include regular trips, cultural events, celebration and theme nights, visits from volunteers, local schools and church groups which help residents stay in touch with the community
- "Village" concept and innovative programming incorporates intergenerational programming and various activities in an environment that is friendly and-pet friendly
- Facilities designed with home-like atmosphere, fewer residents in each unit, central meeting areas and focus on "bringing the outdoors in"
- To schedule a tour contact Christine at (905) 825-6000 or toll free 1-866-442-5866, ext. 4077

4. Income and Employment Services

690 Dorval Drive, 7th Floor

Oakville ON L6X 3X9

(905) 825-6000

1-866-442-5866

(toll free)

(905) 338-9088

(fax)

www.halton.ca/scs/financialassistance/ontarioworks/ (Website)

- Ontario Works Halton is an employment program that provides temporary financial and employment support while supporting recipients in their goal of returning to the workforce. Goal is to help individuals gain the quickest route back to employment and independence. Four components of Ontario Works Halton Program are:
 - Financial assistance
 - Employment support
 - Community support
 - Employment placement

Areas Served: Halton
Accessibility: Yes
Fees: No

Ronald McDonald House Charities

Mailing Address:
1 McDonald's Place
Toronto, ON M3C 3L4

Telephone:
(416) 446-3493
1-800-387-8808 (Toll Free)
(416) 446-3588 (Fax)

www.rmhc.ca (Website)
rmhc@ca.mcd.com (E-mail)

Services offered by Ronald McDonald House Charities:

- Ronald McDonald House: provides home-away-from-home for families of seriously ill children being treated at nearby children's hospitals
- Ronald McDonald Family Room: extends comfort of Ronald McDonald House to hospital setting located steps from neonatal or paediatric intensive care units, provides place to escape stress and tension of hospital. Ronald McDonald Family Rooms include shared kitchen, dining

area, lounge and bathroom facilities. Others may include overnight bedrooms, showers, laundry facilities, computers and quiet room

Areas Served: Canada
Accessible: Yes
Fees: Yes

Schizophrenia Society of Ontario (SSO)

Mailing Address:
(Halton/Peel Chapter)
136 Cross Ave.
Oakville ON L6J 2W6

Telephone:
(905) 338-2112
(905) 338-2113 (Fax)
1-800-449-6367 (Head
Office Toll Free)

www.schizophrenia.on.ca (Website)

- Aims to improve quality of life for those affected by schizophrenia & psychosis through education, support programs, public policy & research. SSO offers programs and services across the province that support, educate, engage and empower families affected by schizophrenia. Contact head office or refer to website for chapter near you

Areas Served: Halton/Peel (Ontario)
Accessible: Yes
Fees: Yes (membership)

Scleroderma Society of Ontario

Mailing Address:
393 University Ave.
Toronto ON M5G 1E6

Telephone:
1-800-321-1433 (Toll Free)
(416) 979-8366 (Fax)

www.sclerodermaontario.ca (Website)

- Dedicated to promoting increased public awareness, advancing patient wellness and supporting research in scleroderma. Halton and surrounding area support groups are offered. Call toll free number to confirm location

Areas Served: Ontario
Accessible: Yes
Fees: Yes (membership)

S.E.N.E.C.A. Seniors Day Program Halton Incorporated

Mailing Address:
Central Location
53 Bond St.
Oakville ON L6K 1L8

Telephone:
(905) 337-8937
(905) 337-0768 (Fax)

www.seneca.ca (Website)
seneca@seneca.ca (E-mail)

- Supports individuals and families in their care giving roles within community providing adult respite services focusing on nurturing activities, personal achievement, companionship and wellness. Major services include exercise and recreation programs, social events, light nursing care, information and support, as well as numerous arts and crafts oriented activities. Main goals are to provide adult day program for frail and disabled individuals, to maximize each individual's level of functioning and to provide respite and support for caregivers. Transportation arrangements can be made

Areas Served: Oakville
Accessible: Yes
Fees: Yes

Spina Bifida and Hydrocephalus Association of Ontario

Mailing Address:

P.O. Box 103
1006 - 555 Richmond St. W.
Toronto ON M5V 3B1

Telephone:

(416) 214-1056
1-800-387-1575 (Toll Free)
(416) 214-1446 (Fax)

www.sbhao.on.ca (Website)

provincial@sbhao.on.ca (E-mail)

- Aims to build awareness and drive education, research, support, care and advocacy to help find cure while always continuing to improve quality of life of all individuals with Spina Bifida and/or Hydrocephalus. Support groups and online forums offered, as well as numerous programs and services such as resource library lending service, to assist those who may be affected

Areas Served: Ontario

Accessible: Yes

Fees: Yes (membership)

STRIDE (Supported Training and Rehabilitation in Diverse Environments)

Mailing Address:

388 Main Street East
Milton ON L9T 1P8

Telephone:

(905) 693-4252, ext. 1
(905) 693-9183

www.stride.on.ca (Website)

finance.stride@haltonhealthworks.ca (Email)

- Assists individuals facing mental health issues to upgrade work strengths and employment potential. Provides an

opportunity to set and meet vocational goals, assess work strengths and employment potential, learn job search skills, obtain and maintain competitive employment in the community

- Major Services

- Supported Employment provides assistance to access and maintain education, volunteer and competitive employment
- Rehabilitation Work Environments provide work of varying degrees of difficulty in a structured environment while offering business with a temporary labour force

- Other Locations

South Halton:

Worksite & Supported Employment:
2245 Wyecroft Rd, Units 1 & 2
Oakville L6L 5L7

North Halton:

Supported Employment:
55 Ontario St. S., Suite 21
Milton L9T 2M3
Worksite: 12 Wallace Street
Acton L7J 2V6

Summit Housing and Outreach Programs

Mailing Address:

760 Brant Street, Ste. 405A
Burlington ON L7R 4B7

Telephone:

(905) 333-4814
(905) 333-6782

www.summit-housing.ca (Website)

info@summit-housing.ca (Email)

- Non-profit registered charitable organization providing flexible residential and community support services for adults with a serious mental illness. Supportive programs have been designed to meet the varied needs of the people served. Several rehabilitative supportive models are utilized within the scope of the program
- Lead agency for the Halton Homes Program which provides supportive housing to people with serious mental illnesses who are homeless, or at risk of becoming homeless
- Major Services include:
 - Supportive housing programs provided in a variety of housing options (e.g. apartments & shared accommodation) throughout Halton which meet a variety of needs. Staff assist in skills development (budgeting, cooking, socializing, etc), goal setting and utilization of community supports
 - Community case management outreach service for people living in their own homes or involved with other agencies in the community.

Branches:

751 Main Street, Unit 3
Milton ON L9T 3Z3

905-876-1319

8 Mill Street, Box 5
Acton ON L7J 2M2

519-853-1466

Areas Served: Halton Region

Accessible: No

Fees: Rental fees for residential program
No fees for Case Management Services

Tim Horton Children's Foundation

Mailing Address:

R.R. #2, 264 Glen Morris Rd. E
St. George ON N0E 1N0

Telephone:

(519) 448-1248
(519) 448-1415 (Fax)

www.timhortons.com (Website)

- Non-profit, charitable organization committed to providing fun-filled camp environment for children from economically disadvantaged homes. Every year local children are selected from each of the communities in which a Tim Hortons store operates, giving thousands of children the opportunity to attend one of our camps. Camp experience is designed to give children confidence in their abilities, pride in their accomplishments, and chance to gain positive view of this world and their future in it. Camps are located in St. George (ON), Parry Sound (ON), Alberta, Nova Scotia and Quebec

Areas Served: Canada

Accessible: Yes

Fees: No

Tiny Tim Developmental School Inc. (Georgetown/Milton Locations)

Technology Enhanced Literacy & Communication Program for Kids (TLC)

Mailing Address:

68-78 Main Street North, #12
Georgetown, ON L7G 3H3

Telephone:

905-456-7248

- **TLC** for Kids is a 12 week innovative and exciting program designed to encourage literacy and social communication development of preschool children. The program is open to all children aged 2½ to 6 years. The program uses interactive computer programs and circle time activities to provide children with the opportunities to learn age appropriate literacy and social communication skills. This program is available at the Georgetown and Milton locations of Tiny Tim Developmental School Inc. It is also available at other child care centres upon request to Halton Hills Speech Centre 905-873-8400

Areas Served: North Halton
Accessible: Yes
Fees: Yes

Tourette Syndrome Foundation of Canada (TSFC)

Mailing Address:

(Hamilton Chapter)
 505 - 2201 Brant St.
 Burlington ON L7P 3N8

Telephone:

(905) 844-7283
 1-800-266-0056 (Toll Free)
 1-800-361-3120 (Head Office
 Toll Free)

www.tourette.ca (Website)

tsfc@tourette.ca (E-mail)

- Voluntary non-profit organization assisting individuals affected by Tourette Syndrome and its associated disorders. Dedicated to improving quality of life for those with, or affected by, Tourette Syndrome through programs of education, advocacy, self-help and promotion of research

Areas Served: Hamilton/Halton (Canada)
Accessible: Yes
Fees: Yes (membership)

Town of Halton Hills – *Parks and Recreation Department*

Mailing Address:

1 Halton Hills Dr.
Halton Hills, ON L7G 5G2

Telephone:

(905) 873-2601
(905) 873-2347 (Fax)

www.town.halton-hills.on.ca (Website)

- Numerous programs and activities directed and aimed at both seniors and children, along with people who may have a disability or restricted range of motion, from swimming or aquatic programs to group sessions. See website or program guide for more information on updated services

Areas Served: Halton Hills

Accessible: Yes

Fees: Yes (varies upon programs)

Town of Milton – *Parks and Recreation Department*

Mailing Address:

43 Brown St.
Milton, ON L9T 5H2

Telephone:

(905) 878-7252
1-800-418-5494 (Toll Free)
(905) 878-6995 (Fax)
(905) 878-1657 (TTY)

www.milton.ca (Website)

- Offers numerous activities for children and adults, including those with special needs and requirements such as swimming, special interest programs, hockey and skating, fitness programs and more. Tax rebates available for fees in relation to child and recreation. Contact Town of Milton for further details or visit website for all conditions

Areas Served: Milton
Accessible: Yes
Fees: Yes

Town of Oakville - *Parks and Recreation Department – Adapted Aquatics, Aquaflex*

Mailing Address:
Town of Oakville
1225 Trafalgar Rd.
Oakville, ON L6J 5A6

Telephone:
(905) 845-6601
(905) 338-4200 (TTY)

www.oakville.ca (Website)
publicinquiry@oakville.ca (E-mail)

- Swimming classes for all persons with physical, mental or learning disability. Class ratio is 1-1. Aquaflex offered for people with arthritis, fibromyalgia or any condition affecting mobility and quality of life

Areas Served: Oakville
Accessible: Yes
Fees: Yes

Tuberous Sclerosis (TS) Canada

Mailing Address:
125-92 Caplan Ave.
Barrie, ON L4N 0Z7

Telephone:
1-800-347-0252 (Toll Free)
1-866-558-7278 (Toll Free French)

www.tsCanada.ca (Website)

- Voluntary non-profit charitable organization dedicated to principles of raising public awareness of Tuberous

Sclerosis Complex, encouraging mutual support between families with affected members and promoting research and education. Can provide up-to-date medical, genetic and neurological information on TS, as well as potential, associated complexities

Areas Served: Canada
Accessible: Yes
Fees: Yes (membership)

Victorian Order of Nurses (VON)

Mailing Address:

(Halton Branch)
203 - 6790 Century Ave.
Mississauga ON L5N 2V8

Telephone:

(905) 821-3524
(905) 821-8256 (Fax)
1-888-VON-CARE (Toll Free
National Head Office)

www.von.ca (Website)

John.Thorne@von.ca (E-mail - Halton Branch)

- Charity guided by principles of primary health care, working in partnership with Canadians for healthier society through leadership in community-based care, delivery of innovative, comprehensive health and social services and influence in development of health and social policy. Major services include home health care (wound care, palliative care, mental health, dialysis, etc.), home support (respite, meal preparation, companion and friendship, adult and Alzheimer's day programs, supportive housing and retirement education) and community support services (Meals on Wheels, transportation, home maintenance and friendly visitors). Contact your local branch or head office for confirmed services in your area as services change according to the needs of the community

Areas Served: Halton (Canada)

Accessible: Yes
Fees: Yes (membership and fees for services)

Views for the Blind and Visually Impaired

Mailing Address:
506 Hillfair Place
Burlington ON L7N 2W5

Telephone:
(905) 637-9006

- Parent-run group, part of provincial organization, meeting monthly to share experiences and support. Group does advocacy work, provides education through guest speakers and plans social events for children. Also runs workshops and conferences for parents and teachers

Areas Served: Halton
Accessible: Varies, confirm with meeting location
Fees: No

The Village of Tansley Woods

Mailing Address:
4100 Upper Middle Rd.
Burlington ON L7W 4W8
www.oakwoodretirement.com (Website)

Telephone:
(905)336-9904

- 144 bed long term care facility offering holistic health care in home environment that promotes a caring community, with emphasis on optimal health and life purpose for each resident. Active Dementia Care Home Area is for people with Alzheimers and related dementia who are wandering or physically active. Advanced Physical Dementia Care Home Area is for people with Alzheimers and related dementia who are no longer wandering or physically active and whose care needs are primarily of a physical nature. Advanced Physical Care Home Areas (2) are for

people cognitively alert and whose care needs are primarily physical in nature. One of these home areas also includes unit for young adults where their unique recreational and social needs can be met. Behaviour Management Home Area is for people whose care needs are of a behavioural nature. Amenities include library, parlours, games room with billiard table, shuffleboard and card tables (Phase II), indoor café, general store, rehabilitation and medical clinic, chapel, community centre and greenhouse, resident kitchens and laundromat, hobby and craft rooms, large family lounges and family dining room

Areas Served: Halton
Accessible: Yes
Fees: Yes

VOICE for Hearing Impaired Children

Mailing Address: (National Head Office) 701-161 Eglinton Ave. E Toronto, ON M4P 1J5	Telephone: 1-866-779-5144 (Toll Free) (416) 487-7423 (Fax) (416) 487-7719 (TTY)
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www.voicefordeafkids.com (Website)
info@voicefordeafkids.com (E-mail)

- VOICE aims to ensure all hearing impaired children have right to develop their ability to listen and speak and have access to services which will enable them to listen and speak. VOICE provides hope & support to parents, public education, advocacy and auditory-verbal therapy

Areas Served: Halton/Peel/Hamilton-Wentworth/Niagara
Accessible: Confirm with chapter as locations vary
Fees: Yes (membership)

The War Amps

Mailing Address:

(National Head Office)
2827 Riverside Dr.
Ottawa ON K1V 0C4

Telephone:

(613) 731-3821
1-800-465-2677 (Toll Free)
(613) 731-3234 (Fax)

www.waramps.ca (Website)

communications@waramps.ca (E-mail)

- Offers support and services for individuals who may require a prosthetic. Major programs and services include: Amputee and Prosthetics (CHAMP program, National Amputee Centre, JUMPSTART, Matching Mothers, and Adult Prosthetic Program), Canada's Military Heritage and Safety (education and advocacy). Financial support also available along with seminars and programs

Areas Served: Canada

Accessible: Yes

Fees: No (donations are major lifeline for War Amps)

The WaterFord

Mailing Address:

2140 Baronwood Dr.
Oakville, ON L6M 4V6

Telephone:

(905) 827-2405

www.chartwellreit.ca/home_locations/the_waterford.htm (Website)

- Long-term care facility offering accommodations for up to 168 residents. Major services include deluxe suites for couples, secure neighbourhood and outdoor courtyard with

gardens specially designed for those with cognitive impairment, cats and birds that live in the residence, celebration room, Cappuccino Café, unique and varied recreational programs, YMCA on-site childcare centre, hairdressing and barber salon, dentist/denturist, optometrist/audiologist, foot care clinic, telephone, newspaper delivery and cable television

Areas Served: Halton
Accessible: Yes
Fees: Yes

Wellness House – *Joseph Brant Memorial Hospital*

Mailing Address:
2160 Itabashi Way
Burlington, ON L7M 4J8

Telephone:
(905) 632-5358

www.jbmh.com (Website)

- Wellness House aims to provide support required to reach maximum potential of clients and caregivers and enhance their quality of life by offering therapeutic recreation, such as crafts, gardening, board games, floor games, physical and occupational therapy to promote independence and encourage the learning of new skills. Adult day programs and caregiver support programs also offered

Areas Served: Burlington
Accessible: Yes
Fees: Yes

Woodview Children's Centre

Mailing Address:

(Head Office)
69 Flatt Rd.
Burlington, ON L7R 3X5

Telephone:

(905) 689-4727
(905) 689-2474 (Fax)

www.woodview.ca (Website)

- Accredited, non-profit children's mental health centre providing comprehensive range of services for children, youth and their families. Woodview aims to provide prevention and treatment services to address social, emotional and behavioural problems of children and youth and their families, to assist them to achieve their potential and to interact effectively with their community. Major Services include educational, therapeutic and recreational programs in school setting in partnership with local school boards, residential programs that work closely with child's family, office-based counselling, camps and recreational programs to enhance social skills and self-esteem, independent living programs (Canada House) and home-based intensive programs for children and families with complex needs

Areas Served: Halton (Hamilton, Brantford)

Accessible: Yes

Fees: No

YMCA

Mailing Address:

(YMCA Canada)
42 Charles St. E.
Toronto ON M4Y 1T4

Telephone:

(416) 967-9622
(416) 967-9618 (Fax)

www.ymca.ca (Website)
services@ymca.ca (E-mail)

(YMCA Oakville) (905) 845-3417
410 Rebecca St. (905) 842-6792 (Fax)
Oakville ON L6K 1K7

www.ymcaofoakville.com (Website)
customerservice@oakville.ymca.ca (E-mail)

(YMCA Burlington) (905) 632-5000
500 Drury Lane (905) 333-1767 (Fax)
Burlington ON L7R 2Y2
Burlington_membership@ymca.ca (E-mail)

- Encourages prevention, rehabilitation, self-management and social support needed to grow in spirit, mind and body. YMCAs actively bring together people from all walks of life to create sense of belonging through its many diverse programs and events. From training in small business start-up and job search support to language and academic skills, mentoring and supporting the settlement of immigrants, our goal is to help people reach their full potential. Annual publications, community and individual development such as career training and learning centres (provides personal counselling and employment counselling to youth) and summer camps are just some diverse services the YMCA offers

Areas Served: Halton/Hamilton-Wentworth (Canada)
Accessible: Yes
Fees: Yes (membership)

How To Find:

An Occupational Therapist

Individuals seeking access to occupational therapy services are advised to consider the following:

- Contact local hospitals or Community Care Access Centres for access to out patient or community based services covered under the provincial health insurance plan. Consult family physicians or other health care professionals for referral information to occupational therapists in the community
- Consult the Yellow Pages for listing of private OT services in the community
- Request occupational therapy services from your insurance company if you have been injured in a motor vehicle accident or have extended health coverage
- Contact the Ontario Society of Occupational Therapists for listings of member occupational therapists who provide private services in your community. Contact osot@osot.on.ca or call 416-322-3011 or toll free 1-877-676-6768
- Consumers who wish to confirm a health professional is a registered occupational therapist may contact the College of Occupational Therapists of Ontario to ensure the therapist is included in the public register

A Physiotherapist

Find a physiotherapist by City and/or Postal Code: This section only includes physiotherapists in direct patient care.

Confirm that a physiotherapist is registered with the College: this is a search by physiotherapist's name and/or registration number: not employment information will be shown.

Note: If a physiotherapist in practice is not found in this listing, please contact mbrophy@collegept.org to confirm whether he or she is registered with the College.

Physiotherapy services may be delivered in your home through a Community Care Access Centre (CCAC). CCACs have eligibility criteria for patients to receive physiotherapy and may have limits on the number of physiotherapy treatments available. To see if you qualify for CCAC delivered physiotherapy in your home, contact your local CCAC directly. For a listing of CCCs, go to the Ontario Association for Community Care Access Centres.

A Speech Pathologist

College of Audiologists and Speech pathologists of Ontario
3090 Yonge Street, Suite 5060
Toronto ON M4N 3N1

Telephone: (416) 975-8394
Toll Free: 800-993-9455
Fax: (416) 975-8394
Website: www.caslpo.com
Email: caslpo@caslpo.com

For Further Information on other services offered by Halton Region, its partners or other organizations and businesses, visit the Our Kids Network Information Database website at:

www.ourkidsnetwork.ca/csi/index.shtml

or contact Halton Region at (905) 825-6000;
1-866-4HALTON (toll free)

or

Halton Support Services at (905) 849-8000
www.haltonsupportservices.ca

211 – Non-Emergency Community Health & Social Services
Information

311 – Non-Emergency Halton Government Services